

ANNUAL PROGRAMME REPORT

FM14-21

Croatia

HR-ACTIVECITIZENS Civil Society

2020

A. EXECUTIVE SUMMARY

The Fund Operator has started the implementation of the Active Citizens Fund programme in 2020 (Project Implementation Agreement was signed on December 30, 2019). Main focus was on launching of 3 calls due to time available for implementation of three-year projects, on setting up of the web site and provision of quality regular and additional capacity building to potential applicants. Due to Covid-19 all of public and capacity building activities were successfully turned to on-line space, and enabled implementation of more information sessions than planned. The monitoring and control system is established. Three calls were launched, one was re-opened, one is in the preparation stage, assessment of the project selection and contracting are in accordance to the plan. Number of applications for launched calls are higher than expected.

Bilateral Outcome was well facilitated under all launched calls with excellent cooperation with Csilla Czibalmos, the Norwegian Helsinki Committee and Margret Steinarsdottir, the Icelandic Human Rights Centre established. Matchmaking event with 63 participants from donor states and Croatia was held in April 2020 (on-line). Under the Call for large projects, 17/22 contracted projects have bilateral partnership (5 from Iceland and 12 from Norway). Under the call for sectoral innovation projects, bilateral cooperation was promoted for applicants selected for the second stage of evaluation (5/10 have bilateral partners) contracting is expected by the end of April 2021.

The Programme Implementation Agreements conditions are met as planned for the first year of the implementation. Additional outreach and capacity building to support project applicants upon mapping of potential applicants and target group requiring additional support and provision of individual assistance to CSOs was provided for 59 less experienced potential applicants. Support to project applicants in the second stage of application procedure was provided through individual counselling for large and sectoral innovation projects for development of the full application, based on the evaluators' comments to the 1st application (134 out of planned 300 hours for 51 potential applicants). The same procedure will be applied for the call for medium projects. The baseline values for 3 indicators were determined after research with 1000 respondents across Croatia, while other three will be determined after contracting all of relevant projects.

The country-specific concerns described in the Annex II to the Programme Implementation Agreement are well addressed as following a) Strengthen capacity and sustainability of the civil society sector with 20% of capacity building component within the re-granting amount; b) Improved outreach to under-served geographic areas and target groups (69/326 submitted applications from underserved areas (21%), 2/38 were contracted); c) Empowerment and inclusion of vulnerable groups, including Roma and migrants are covered under all calls (Roma, migrants, youth, women victims and witnesses of criminal deeds, women maternity rights in health care, equality of social service delivery (in particular in underserved areas), domestic violence, gender equality, persons with mental disorders, children and students in relation to on-line education due to Covid-19 among others. One Roma association is contracted under the call for large projects. Inter-generational cooperation and inter-cultural dialogue are treated as horizontal priorities in all grant schemes and a key resource for peer knowledge transfers in the scope of capacity building.

Horizontal priorities are covered within the selected large projects and on a smaller level in ad-hoc action projects (additional points awarded in the evaluation process for all calls).

Monitoring of project promoters follows the monitoring plan. Need for more clarity in guidelines for specific calls (such is the call for ad-hoc action grants), using simple language and detailed simple explanations in guidelines are lessons learned. Call for ad-hoc action projects was temporarily closed and re-open on June 30, 2020. Milestones from the Implementation plan are proportionally met for the first year of implementation.

B. PERFORMANCE

1. Results

Bilateral Outcome: Enhanced collaboration between beneficiary and donor state entities involved in the programme.

Analysis of bilateral relations and achievements

Bilateral Outcome was well facilitated under all launched calls. Excellent cooperation with donor states contacts Csilla Czibalmos, the Norwegian Helsinki Committee and Margret Steinarsdottir, the Icelandic Human Rights Centre was established from the very beginning of the programme implementation (video participation in the launch event, cooperation in the preparation of and participation in the matchmaking event, support in search for potential partners in specific situations etc.). Beside, bilateral partnership was awarded with 5 additional points in the second stage of the evaluation process under the call 2 for larger projects and call 3 for sectoral innovation projects.

Matchmaking event with 63 participants from donor states and Croatia was successfully held in April 2020 (on-line). Search for partners was based on the portal of the Norwegian Helsinki Committee, the FO's list of potential partners from donor states (mainly those contacting the FO directly or through donor contact points) and in specific situations through individual contacts with Csilla Czibalmos and Margret Steinarsdottir. Collaboration between Croatia and donor states entities involved in the programme is excellent. Under the Call for large projects, Outcomes 1-3, 17/22 contracted projects have bilateral partnership (5 from Iceland and 12 from Norway); contracting was finished in January 2021. Under the call for sectoral innovation projects, Outcome 4, bilateral cooperation was promoted for applicants selected for the second stage of evaluation (5/10 had bilateral partners); selection and contracting is expected by the end of April 2021. Results achieved through contracted projects will be reported from 2021 onwards; 9 bilateral partnership projects contribute to Outcome 1, 3 contribute to Outcome 2, and 5 to Outcome 3.

Development of the Bilateral Fund is planned for late 2021.

2. Implementation

Conformity with specific requirements

Compliance with the Programme Implementation Agreement conditions

1. An additional management fee amounting to EUR 230,000 representing an increase of 27,1% to the regular fee of EUR 850,000 was used for the following activities implemented during 2020:

Additional outreach and capacity building to support project applicants

- Mapping of potential applicants and target group requiring additional support (including Roma and their organizations) and provision of individual assistance to CSOs

Potential applicants for all calls (especially for small and medium projects and ad-hoc action grants) were mapped in the first quarter of 2020. All together 224 organizations were invited to participate in the survey, out of which 31 Roma CSOs and 19 CSOs working with Roma; 33 organizations responded including 2 Roma CSOs.

Tailor-made one-to-one assistance on development of project idea, partner search and similar specific questions was provided for 31 less experienced potential applicants (18 under call for ad-hoc action projects and 13 under the call for large projects with all together 103 participants). Beside, group consultations were provided for potential applicants under the call for sectoral innovation projects regarding the specific focus of the call within the Outcome 4 and sectoral innovations related to one of five Programme specific areas of support (35 potential applicants with 43 participants).

- Support to project applicants in the second stage of application procedure:

Individual counselling for medium, large and sectoral innovation projects for development of the full application, based on the evaluators' comments to the 1st application (what has to be improved and how) was planned with 300 hours of consultations for at least 80 project applicants. The FO provided 134 hours of individual consultations for 51 project applicants (43 project applicants under the call for large projects and for 8 project applicants under the sectoral innovation projects).

2. For the following Outcome 2,3 and 4 indicators where the baseline value is "to be determined" (TBD) indicators

Research was done in December 2020 through phone calls with 1000 respondents (people interviewed in total) across Croatia for all three indicators referring to:

- Outcome 2: Share of people who disapprove of public statements that expressed negative views or hatred towards specific groups in society (89%) and Share of people who know it is a crime to incite hatred based on race, ethnicity and gender was measured by percentage of correct responses to a public opinion survey question (19%): "According to your knowledge, how does the Croatian law regulate public incitement to violence and hatred on the basis of race, ethnicity, sex and other features?"

- Outcome 3: Share of persons who show civic awareness was measured by percentage of respondents who marked as "really important" the features presented in the scope of the public opinion survey question: "Which of the following features make up a good citizen?" followed by following features: 1. Abiding to the law and rules (67%), 2. Helping people who live more poorly than you (74%), 3. Never trying to avoid paying taxes (68%), 4. Trying to understand arguments expressed by people of different opinion than yours (58%), 5. Always voting at elections (59%), 6. Helping people in the world who live more poorly than you (57%), 7. Keeping an eye on the Government (47%), 8. Choosing products for environmental, political or ethical reasons, even when they cost more (32%), 9. Be active as a member, volunteer or activist of civic associations or actions (38%), and 10. Be active as a member, volunteer or sympathizer of political parties and election campaigns (12%).
- Other indicators under Outcome 3 (Number of vulnerable individuals reached by empowerment measures and Number of volunteers working in the supported CSOs) will be determined in the following months based on finalisation of contracting of the relevant projects under the call 2 for large projects.
- Indicators under Outcome 4 (Number of CSOs that are members of civil society networks/platforms and Number of CSOs with transparent and accountable governance procedure) will be determined in the following months based on finalisation of contracting of the relevant projects under the call 3 for sectoral innovation projects.

The country-specific concerns described in the Annex II to the Programme Implementation Agreement are addressed as following:

- *Strengthen capacity and sustainability of the civil society sector*

Project promoters under the Call 2 for large projects have allocated 13% in total amount of 452,032 EUR (400,001 EUR covered by the Active Citizens Fund) within their project budgets. Call 3 for sectoral innovation projects was launched under the Outcome 4 with total amount of 600,000 EUR. The selection process is in the final stage of evaluation, to be contracted by the end of April 2021. Call 5 for medium projects (to be launched in quarter 4 2021) will also have mandatory capacity building component in 13% of the budget of project.

The FO regularly posted Q&A at the web site <https://acfcroatia.hr/>. Extensive capacity building support is provided to potential applicants and project promoters:

Call for large projects – 1st stage:

- 1 informational workshops in Osijek, web-streamed and published on YT; total number of participants: 39,
- 3 info zoom workshops; total number of participants 131
- Individual counselling for 13 potential applicants
- 4 zoom workshops for project application form filling; total number of participants: 82

Call for large projects – 2nd stage:

- 3 zoom workshop, for project application form filling, total number of participants: 49
- Individual counselling for all project applicants (43 out of invited 46 eligible applicants); total number of participants: 7

Call for ad-hoc action grants

- Informational workshop held in Osijek after the launch event, web-streamed and published on YT; total number of participants: 13,
- 2 Info zoom workshop, posted on YT; total number of participants: 45
- 1 zoom workshop project application form filling; total number of participants: 20
- Individual consultations for 8 potential applicants
- 3 implementation workshops for 7 contracted project promoters; total number of participants: 12
- Call was temporarily closed on May 17, 2020 and re-open on June 30, 2020 for improving clarity on the focus and specific purposes of the call.

Call for ad-hoc action grants (re-open)

- 2 Info zoom workshops: total number of participants: 65
- Individual consultations for 10 potential applicants
- promo video published on YT
- “capacity-building” answers in rejections (3 successful re-submissions already)
- 2 implementation workshops for 4 contracted project promoters (monthly implementation sessions)

Call for sectoral innovation projects – 1st stage:

- 2 Info zoom workshop, posted on YT, total number of participants: 68
- 5 group consultations on specifics of the Call, total number of participants: 44 from 35 potential applicants
- *Improve outreach to under-served geographic areas and target groups*

Mapping and Capacity Assessment of Civil Society Organizations in Croatian Underserved Areas working with Vulnerable Groups was implemented as planned and taken into consideration in the process of dissemination of information for launched calls as well as for offering and provision of the additional capacity building activities. During 2020, 69/326 applications submitted from underserved areas (21%), 2/38 were contracted. Potential applicants to all of launched calls were invited to participate at information sessions (19 information sessions for all together 362 participants) and to workshops for preparation of project proposals (6 workshops for all together 102 participants). All sessions, except the first two, were held on-line, with streaming of one information session per call. Call for small projects (to be launched in quarter 1 2020) is in favour of underserved areas and target groups (at least 50%), with simplified call documents and additional capacity building. Intensified outreach is planned to underserved areas prior to small and medium projects calls.

Due to the Covid 19 situation, almost all of planned activities have been conducted on line (information sessions, implementation workshops, individual consultations etc.) The launch event in Osijek (the only live event) including information sessions for launched Call 1 and Call 2 gathered 43 participants from local CSOs (all from underserved areas). Successful transition to online implementation (within real possibilities) had no negative consequences on the quality and density of contacts, especially towards vulnerable groups and regions. Hopefully the pandemic would be less threatening in spring, so consortium members are planning to intensive future outreach including contacts with Roma organisations and leaders through digital technology and intensify outreach to underserved areas as much as possible in respect to Covid 19 protective measures and limitations in 2021. Recognized is the need for support to Roma organizations paying special attention to the new Roma leaders: women and young people.

- *Empowerment and inclusion of vulnerable groups, including Roma and migrants*

Several actions were undertaken in motivation of vulnerable groups, including Roma. Although the Covid-19 situation prevented any of planned outreach activities (visiting underserved areas/groups, in site provision of consultations etc) representatives of vulnerable groups and Roma association members/representatives took part in all public events (launch event, info workshops for launched calls), some of them took part in individual consultations as well. Projects from both calls so far (ad-hoc actions and large projects) include variety of vulnerable groups: Roma, migrants, youth, women victims and witnesses of criminal deeds, women rights in health care, equality of social service delivery (in particular in underserved areas), maternity care, domestic violence, gender equality, persons with mental disorders, children and students in relation to on-line education due to Covid-19 are covered among others. Several applications from Roma associations were submitted for each of launched calls, mostly rejected for administrative reasons or in the evaluation process. Detailed feedback about the reasons of the rejections was provided to all rejected applicants. Beside, all rejected applicants are invited to individual consultations in case of new application submission. One Roma association is contracted under the call for large projects; one was rejected in the second stage of evaluation process. Intention is to give proactivity to Roma and other target groups, through online and live briefings with

Roma associations on ad hoc, small and medium projects plus additional capacity building activities such as advocacy and leadership from next year onwards.

- *Inter-generational cooperation and inter-cultural dialogue* are treated as horizontal priorities in all grant schemes and a key resource for peer knowledge transfers in the scope of capacity building. Horizontal priorities are covered within the selected large projects and on a smaller level in ad-hoc action projects. Additional points are awarded in the evaluation process of eligible projects.

Regional Civil Society Initiatives

The FO took part in co-organizing of the Community in Action regional initiative undertaken by FOs from Romania, Poland, Slovenia and Croatia. All together 4 on-line monthly meetings were held in 2020. Relevant topics and prominent guest speakers gathered more than one participant per FO in each of the meetings.

NOTE: Number of contracted projects in the Annex 3 (29) does not match the number of PLIs (38). The re-open call for ad-hoc action projects is a rolling call with ongoing selection process and we cannot submit the information on the contracted projects until the call is closed. We have 9 projects contracts signed so far on the call for ad-hoc action projects, therefore 9 PLIs more in the table. Call is open until August 2023 or until available funds are exhausted.

Cooperation with International Partner Organisations (IPOs)

No specific activities during 2020.

C. LEARNING

1. Monitoring

During 2020, majority of projects just started which is why we were not much engaged in special monitoring yet. As ad-hoc action grants are short-term projects (1-3 months) monitoring of planned activities was based on the close contacts with project promoters; a lot of questions were regarding the non-cost extension and some on re-allocation of funds between budget lines. There were no interim reports or on-spot verification visits; for Ad-hoc action projects they are planned only in exceptional cases. Administrative verification, i.e. Approval of the final narrative and financial reports including verification of costs was done for 6 projects.

Monitoring plan for large projects in 2021 was done in accordance with the Monitoring and Control System document, section 4.2.1 and 4.5. Given the share that the large projects have in the overall Programme and their impact on the overall objective of the programme and expected outcomes of the ACF programme in Croatia, at least one on-site monitoring visit with on-the-spot verification for each PP will be implemented per one reporting period (12

months) during the project implementation. These monitoring activities will cover all large PPs (100% of contracted projects), so no additional sampling method was used.

On-site monitoring visit and on-the-spot verification will focus on verifying the material achievements of the project on site and on the reviewing of the original sources of the project related documentation. On-the-spot verification also concentrates on monitoring of the results, particularly those results that need to be checked directly on the place of physical project implementation, such as purchase of equipment and similar. Mechanism for monitoring of the results is built directly in the reporting system. Regular reporting from PPs to FO will secure sufficient and up-to-date information about status and progress toward achieving the results within each large project. All relevant outcomes/outputs and all the corresponding indicators are specified in the project contracts (Annex 3 for the large projects) and considered binding for the PPs and are pre-filled in the interim and final reports prepared for each PP by the FO.

Annex is uploaded separately and may not be visible in the document. It should be downloaded and separately if needed.

2. Evaluation

No evaluation has been carried out during 2020.

3. Lessons learned

The very first round of the evaluation of project applications submitted by April 15 2020 for the Call 1 for ad-hoc action projects has revealed several risks and lessons learned: (1) More time and preparation is needed for the insurance of coherent approach to evaluation of the Call, (2) more time needs to be reserved for the engagement of third evaluator in case of great discrepancies in scores; (3) The Call guidelines need to be streamlined to highlight the specific purpose of the Call (ad hoc civic actions as a response to immediate threats and emerging problem situations). Some lessons learned were already applied to other calls. We learned that every instruction and guideline has to be spelled out to the very last simple detail, and in very simple language.

Civil society organisations applied to the first open call with an usual types of project activities which are, according to the propositions of the Call 1, more appropriate for i.e. call for small or for medium projects (75% of applications do not meet the focus) as small CSOs realistically have reduced options for applying small projects in the local community that are not necessarily urgent nor are they primarily advocacy (all local calls for small projects were closed and funds re-directed to support business sector in early March 2020, as soon as Covid-19 lockdown influenced shutting down of many small and medium entrepreneurship.

For above mentioned reasons, the call was temporarily closed on May 17, 2020. Revision of the call documentation for ad-hoc projects was done in cooperation with the Financial Mechanism Office, and the call 1 for ad-hoc action projects was re-open on June 30, 2020. Information sessions were more focused of the specifics of the call, improved workshop was done for external experts evaluators, and in addition to evaluators comments and

recommendations a capacity building component was included in all letters to applicants of rejected projects.

Any Roma related lessons learned will be reported in the next APR.

Although not necessary we have reported some results in the first APR, primarily related to the six completed ad-hoc action projects i.e. number of people engaged in civil society organisation activities and number of CSOs and project partners directly funded by the Programme in 2020. Results related to the Outcome 1, i.e. number of national policies or laws influenced and number of media reports relates to completed project implemented by the Parents in action (HR-ACTIVECITIZENS-0001). The project promoter developed and published 1 package of recommendations within the Thematic Report and the development of the Action Plan for Women's Health was proposed. Media report on both was prepared and published. The Parents in action project is briefly presented in the Annex 2: Communication summary, c. Best practice examples with links on media reports.

D. ANNEXES

- 1. Updated results (indicator achievements)**
- 2. Communication**
- 3. Overview of contracted projects**
- 4. Risk management**
- 5. Monitoring plan**
- 6. Evaluation report**
- 7. List of individual mobilities**

Annex 1: Updated results (indicator achievements)

Objective: Civil society and active citizenship strengthened and vulnerable groups empowered								
Indicator	Unit of measurement	Baseline	Achievements until end of previous reporting period	Achievements until end of December 2020			Target	Comment
				Numerator	Denominator	Value		
Number of people engaged in civil society organisation activities	Number	0	-	-	-	222	6,000	-
<i>Gender</i>								
<i>Female</i>	-	-	-	-	-	162	-	-
<i>Male</i>	-	-	-	-	-	60	-	-
<i>Not specified</i>	-	-	-	-	-	0	-	-
<i>Age</i>								
<i>Children and youth (0-17)</i>	-	-	-	-	-	49	-	-
<i>Young adults (18-29)</i>	-	-	-	-	-	28	-	-
<i>Adults (30-64)</i>	-	-	-	-	-	70	-	-
<i>Elderly (65+)</i>	-	-	-	-	-	14	-	-
<i>Not specified</i>	-	-	-	-	-	61	-	-
<i>Roma</i>								
<i>Roma</i>	-	-	-	-	-	0	-	-
<i>Not specified</i>	-	-	-	-	-	222	-	-
Number of CSOs (always referring to project promoters and their project partners) directly funded by the Programme	Number	0	7 (IFR 2020)	-	-	34	153	-
<i>CSO Roma focus</i>								
<i>Working with Roma</i>	-	-	-	-	-	1	-	-
<i>Not specified</i>	-	-	-	-	-	33	-	-
Outcome 1: Strengthened civil society watchdog/advocacy role								
Indicator	Unit of measurement	Baseline	Achievements until end of	Achievements until end of December 2020			Target	Comment

			previous reporting period	Numerator	Denominator	Value		
Number of national policies and laws influenced	Number	0	-	-	-	1	20	-
Number of media reports of CSOs' engagement in public policy	Number	0	-	-	-	2	100	-
Output 1.1: Strategic litigation supported								
Indicator	Unit of measurement	Baseline	Achievements until end of previous reporting period	Achievements until end of December 2020			Target	Comment
				Numerator	Denominator	Value		
Number of strategic litigation cases supported	Number	0	0 (IFR 2020)	-	-	0	10	-
Number of CSOs engaged in strategic litigation	Number	0	0 (IFR 2020)	-	-	0	15	-
Output 1.2: Research conducted to inform public policymaking and debate								
Indicator	Unit of measurement	Baseline	Achievements until end of previous reporting period	Achievements until end of December 2020			Target	Comment
				Numerator	Denominator	Value		
Number of CSOs using evidence/research to support their advocacy and policy work	Number	0	0 (IFR 2020)	-	-	0	40	-
Number of evidence-based policy submissions by CSOs	Number	0	0 (IFR 2020)	-	-	0	20	-
Output 1.3: Policy-monitoring and advocacy supported								
Indicator	Unit of measurement	Baseline	Achievements until end of previous reporting period	Achievements until end of December 2020			Target	Comment
				Numerator	Denominator	Value		
Number of CSOs engaged in monitoring private/ public decision-making	Number	0	0 (IFR 2020)	-	-	0	40	-

Output 1.4: Network and coalition building supported								
Indicator	Unit of measurement	Baseline	Achievements until end of previous reporting period	Achievements until end of December 2020			Target	Comment
				Numerator	Denominator	Value		
Number of CSO platforms, coalitions and networks supported	Number	0	00 (IFR 2020)	-	-	0	10	-
Outcome 2: Increased support for human rights, rule of law and good governance								
Indicator	Unit of measurement	Baseline	Achievements until end of previous reporting period	Achievements until end of December 2020			Target	Comment
				Numerator	Denominator	Value		
Share of people who disapprove of public statements that express negative views or hatred towards specific groups in society	Percentage	TBD, To be determined, when projects are contracted and target groups more specifically defined.	-	-	-	-	(+10%)	-
<i>Gender</i>								
<i>Female</i>	-	-	-	-	-	-	-	-
<i>Male</i>	-	-	-	-	-	-	-	-
<i>Not specified</i>	-	-	-	-	-	-	-	-
<i>Age</i>								
<i>Children and youth (0-17)</i>	-	-	-	-	-	-	-	-
<i>Young adults (18-29)</i>	-	-	-	-	-	-	-	-
<i>Adults (30-64)</i>	-	-	-	-	-	-	-	-
<i>Elderly (65+)</i>	-	-	-	-	-	-	-	-

<i>Not specified</i>	-	-	-	-	-	-	-	-
Share of people who know it is a crime to incite hatred based on race, ethnicity and gender	Percentage	TBD, To be determined, when projects are contracted and target groups more specifically defined.	-	-	-	-	(+10%)	-
<i>Gender</i>								
<i>Female</i>	-	-	-	-	-	-	-	-
<i>Male</i>	-	-	-	-	-	-	-	-
<i>Not specified</i>	-	-	-	-	-	-	-	-
<i>Age</i>								
<i>Children and youth (0-17)</i>	-	-	-	-	-	-	-	-
<i>Young adults (18-29)</i>	-	-	-	-	-	-	-	-
<i>Adults (30-64)</i>	-	-	-	-	-	-	-	-
<i>Elderly (65+)</i>	-	-	-	-	-	-	-	-
<i>Not specified</i>	-	-	-	-	-	-	-	-
Number of victims supported by CSOs	Number	0	0 (IFR 2020)	-	-	-	300	-
<i>Gender</i>								
<i>Female</i>	-	-	-	-	-	-	-	-
<i>Male</i>	-	-	-	-	-	-	-	-
<i>Not specified</i>	-	-	-	-	-	-	-	-
<i>Age</i>								
<i>Children and youth (0-17)</i>	-	-	-	-	-	-	-	-
<i>Young adults (18-29)</i>	-	-	-	-	-	-	-	-
<i>Adults (30-64)</i>	-	-	-	-	-	-	-	-
<i>Elderly (65+)</i>	-	-	-	-	-	-	-	-
<i>Not specified</i>	-	-	-	-	-	-	-	-
<i>Roma</i>								

<i>Roma</i>	-	-	-	-	-	-	-	-
<i>Not specified</i>	-	-	-	-	-	-	-	-
Output 2.1: Victims of human rights violations supported								
Indicator	Unit of measurement	Baseline	Achievements until end of previous reporting period	Achievements until end of December 2020			Target	Comment
				Numerator	Denominator	Value		
Number of CSOs providing services to victims of human rights violations	Number	0	0 (IFR 2020)	-	-	-	20	-
Output 2.2: Intra and inter-sectoral collaboration and synergies supported								
Indicator	Unit of measurement	Baseline	Achievements until end of previous reporting period	Achievements until end of December 2020			Target	Comment
				Numerator	Denominator	Value		
Number of joint initiatives conducted by CSOs in collaboration with other CSOs and/or private/public entities.	Number	0	0 (IFR 2020)	-	-	-	15	-
Output 2.3: International human rights standards promoted								
Indicator	Unit of measurement	Baseline	Achievements until end of previous reporting period	Achievements until end of December 2020			Target	Comment
				Numerator	Denominator	Value		
Number of CSOs engaged in advocacy and watchdog work on women's rights	Number	0	0 (IFR 2020)	-	-	-	10	-
Number of public awareness-raising campaigns carried out	Number	0	0 (IFR 2020)	-	-	-	15	-
Number of CSOs engaged in advocacy work on human rights	Number	0	0 (IFR 2020)	-	-	-	20	-
Number of people reached by campaigns	Number	0	0 (IFR 2020)	-	-	-	2,000,000	-
Outcome 3: Strengthened democratic culture and civic awareness and engagement								

Indicator	Unit of measurement	Baseline	Achievements until end of previous reporting period	Achievements until end of December 2020			Target	Comment
				Numerator	Denominator	Value		
Share of persons who show civic awareness	Percentage	TBD, To be determined, when projects are contracted and target groups more specifically defined.	-	-	-	-	(+10%)	-
<i>Gender</i>								
<i>Female</i>	-	-	-	-	-	-	-	-
<i>Male</i>	-	-	-	-	-	-	-	-
<i>Not specified</i>	-	-	-	-	-	-	-	-
<i>Age</i>								
<i>Children and youth (0-17)</i>	-	-	-	-	-	-	-	-
<i>Young adults (18-29)</i>	-	-	-	-	-	-	-	-
<i>Adults (30-64)</i>	-	-	-	-	-	-	-	-
<i>Elderly (65+)</i>	-	-	-	-	-	-	-	-
<i>Not specified</i>	-	-	-	-	-	-	-	-
Number of vulnerable individuals reached by empowerment measures	Number	TBD, To be determined, when projects are contracted and target groups more specifically	-	-	-	-	150	-

		defined.						
<i>Gender</i>								
<i>Female</i>	-	-	-	-	-	-	-	-
<i>Male</i>	-	-	-	-	-	-	-	-
<i>Not specified</i>	-	-	-	-	-	-	-	-
<i>Age</i>								
<i>Children and youth (0-17)</i>	-	-	-	-	-	-	-	-
<i>Young adults (18-29)</i>	-	-	-	-	-	-	-	-
<i>Adults (30-64)</i>	-	-	-	-	-	-	-	-
<i>Elderly (65+)</i>	-	-	-	-	-	-	-	-
<i>Not specified</i>	-	-	-	-	-	-	-	-
<i>Roma</i>								
<i>Roma</i>	-	-	-	-	-	-	-	-
<i>Not specified</i>	-	-	-	-	-	-	-	-
Output 3.1: Civic and human rights education supported								
Indicator	Unit of measurement	Baseline	Achievements until end of previous reporting period	Achievements until end of December 2020			Target	Comment
				Numerator	Denominator	Value		
Number of CSOs (project promoters and project partners) engaged in civic education	Number	0	0 (IFR 2020)	-	-	0	40	-
Number of public and educational institutions partnering with CSOs on civic and human rights education	Number	0	0 (IFR 2020)	-	-	0	40	-
Output 3.2: Outreach to and empowerment of vulnerable groups supported								
Indicator	Unit of measurement	Baseline	Achievements until end of previous reporting period	Achievements until end of December 2020			Target	Comment
				Numerator	Denominator	Value		
Number of new or improved methods developed to address the needs of vulnerable	Number	0	0 (IFR 2020)	-	-	0	10	-

groups								
Number of CSO initiatives consulting vulnerable groups on public policy decisions	Number	0	0 (IFR 2020)	-	-	0	15	-
Output 3.3: Citizen mobilization and engagement promoted								
Indicator	Unit of measurement	Baseline	Achievements until end of previous reporting period	Achievements until end of December 2020			Target	Comment
				Numerator	Denominator	Value		
Number of volunteers working in supported CSOs	Number	TBD, To be determined, when projects are contracted and target groups more specifically defined.	0 (IFR 2020)	-	-	0	(+10%)	-
<i>Gender</i>								
Female	-	-	-	-	-	0	-	-
Male	-	-	-	-	-	0	-	-
Not specified	-	-	-	-	-	0	-	-
<i>Age</i>								
Children and youth (0-17)	-	-	-	-	-	0	-	-
Young adults (18-29)	-	-	-	-	-	0	-	-
Adults (30-64)	-	-	-	-	-	0	-	-
Elderly (65+)	-	-	-	-	-	0	-	-
Not specified	-	-	-	-	-	0	-	-
Outcome 4: Enhanced capacity and sustainability of civil society (organisations and sector)								
Indicator	Unit of measurement	Baseline	Achievements until end of previous	Achievements until end of December 2020			Target	Comment
				Numerator	Denominator	Value		

			reporting period					
Number of CSOs that are members of civil society networks/platforms	Number	TBD, To be determined, when projects are contracted and target groups more specifically defined.	-	-	-	0	(+25%)	-
Number of CSOs demonstrating diversification in funding sources	Number	0	-	-	-	0	15	-
Number of CSOs with transparent and accountable governance procedure	Number	TBD, To be determined, when projects are contracted and target groups more specifically defined.	-	-	-	0	(+35%)	-
Number of CSOs that regularly disseminate information on their activities and results to the public	Number	0	-	-	-	0	75	-
Output 4.1: Capacity-building provided to CSOs								
Indicator	Unit of measurement	Baseline	Achievements until end of previous reporting period	Achievements until end of December 2020			Target	Comment
				Numerator	Denominator	Value		
Number of CSOs participating in learning	Number	0	0 (IFR 2020)	-	-	0	90	-

initiatives supported by the programme								
<i>Type of learning initiative</i>								
<i>Good Governance</i>	-	-	-	-	-	0	-	-
<i>Effective management</i>	-	-	-	-	-	0	-	-
<i>Diversifying funding</i>	-	-	-	-	-	0	-	-
<i>Strategic communication</i>	-	-	-	-	-	0	-	-
<i>M&E</i>	-	-	-	-	-	0	-	-
<i>Using evidence</i>	-	-	-	-	-	0	-	-
<i>Capacity assessment</i>	-	-	-	-	-	0	-	-
<i>Not specified</i>	-	-	-	-	-	0	-	-
<i>CSO Roma focus</i>								
<i>Working with Roma</i>	-	-	-	-	-	0	-	-
<i>Not specified</i>	-	-	-	-	-	0	-	-
Number of CSO leaders trained on leadership skills	Number	0	0 (IFR 2020)	-	-	0	20	-
<i>Gender</i>								
<i>Female</i>	-	-	-	-	-	0	-	-
<i>Male</i>	-	-	-	-	-	0	-	-
<i>Not specified</i>	-	-	-	-	-	0	-	-
<i>Age</i>								
<i>Children and youth (0-17)</i>	-	-	-	-	-	0	-	-
<i>Young adults (18-29)</i>	-	-	-	-	-	0	-	-
<i>Adults (30-64)</i>	-	-	-	-	-	0	-	-
<i>Elderly (65+)</i>	-	-	-	-	-	0	-	-
<i>Not specified</i>	-	-	-	-	-	0	-	-
<i>Roma</i>								
<i>Roma</i>	-	-	-	-	-	0	-	-
<i>Not specified</i>	-	-	-	-	-	0	-	-
Number of supported CSOs with effective management procedures	Number	0	0 (IFR 2020)	-	-	0	50	-
Number of CSOs conducting an assessment of their organisational capacity	Number	0	0 (IFR 2020)	-	-	0	65	-

Output 4.2: Partnerships between CSOs supported								
Indicator	Unit of measurement	Baseline	Achievements until end of previous reporting period	Achievements until end of December 2020			Target	Comment
				Numerator	Denominator	Value		
Number of partnerships between established/strong and less established/weaker/smaller CSOs	Number	0	0 (IFR 2020)	-	-	0	10	-
Output 4.3: CSO's outreach to citizens and local communities supported								
Indicator	Unit of measurement	Baseline	Achievements until end of previous reporting period	Achievements until end of December 2020			Target	Comment
				Numerator	Denominator	Value		
Number of CSO paid staff trained in public communications and community outreach	Number	0	0 (IFR 2020)	-	-	0	75	-
<i>Gender</i>								
<i>Female</i>	-	-	-	-	-	0	-	-
<i>Male</i>	-	-	-	-	-	0	-	-
<i>Not specified</i>	-	-	-	-	-	0	-	-
<i>Roma</i>								
<i>Roma</i>	-	-	-	-	-	0	-	-
<i>Not specified</i>	-	-	-	-	-	0	-	-
Number of CSOs trained in public communications and community outreach	Number	0	0 (IFR 2020)	-	-	0	50	-
<i>CSO Roma focus</i>								
<i>Working with Roma</i>	-	-	-	-	-	0	-	-
<i>Not specified</i>	-	-	-	-	-	0	-	-
Bilateral Outcome: Enhanced collaboration between beneficiary and donor state entities involved in the programme.								
Indicator	Unit of measurement	Baseline	Achievements until end of previous	Achievements until end of December 2020			Target	Comment
				Numerator	Denominator	Value		

			reporting period					
Level of trust between cooperating entities in Beneficiary States and Donor States	Scale 1-7	TBD, Survey to be conducted by the FMO	-	-	-	-	4.50, Target is ≥4.5, and an increase on the baseline value	-
<i>State type</i>								
<i>Beneficiary State</i>	-	-	-	-	-	-	-	-
<i>Donor State</i>	-	-	-	-	-	-	-	-
<i>Not specified</i>	-	-	-	-	-	-	-	-
Level of satisfaction with the partnership	Scale 1-7	TBD, Survey to be conducted by the FMO	-	-	-	-	4.50, Target is ≥4.5, and an increase on the baseline value	-
<i>State type</i>								
<i>Beneficiary State</i>	-	-	-	-	-	-	-	-
<i>Donor State</i>	-	-	-	-	-	-	-	-
<i>Not specified</i>	-	-	-	-	-	-	-	-
Share of cooperating organisations that apply the knowledge acquired from bilateral partnership	Percentage	N/A	-	-	-	-	50.00 %, Target is minimum 50 %	-
<i>State type</i>								
<i>Beneficiary State</i>	-	-	-	-	-	-	-	-
<i>Donor State</i>	-	-	-	-	-	-	-	-
<i>Not specified</i>	-	-	-	-	-	-	-	-

Share of participants in bilateral initiatives funded by the ACF bilateral fund reporting improved knowledge/methods/approaches	Percentage	N/A	-	-	-	-	50.00 %, Target is minimum 50 %	-
<i>State type</i>								
<i>Beneficiary State</i>	-	-	-	-	-	-	-	-
<i>Donor State</i>	-	-	-	-	-	-	-	-
<i>Not specified</i>	-	-	-	-	-	-	-	-
Bilateral Output 1: Partnerships between beneficiary and donor state entities supported								
Indicator	Unit of measurement	Baseline	Achievements until end of previous reporting period	Achievements until end of December 2020			Target	Comment
				Numerator	Denominator	Value		
Number of projects involving cooperation with a donor project partner	Number	0	0 (IFR 2020)	-	-	17	10	Successful matchmaking event in combination with additional points in the evaluation process for bilateral partnerships.
<i>Donor State</i>								
<i>Norway</i>	-	-	-	-	-	12	-	-
<i>Iceland</i>	-	-	-	-	-	5	-	-
<i>Liechtenstein</i>	-	-	-	-	-	0	-	-
<i>Not specified</i>	-	-	-	-	-	0	-	-
Bilateral Output 2: Cooperation between beneficiary and donor state entities facilitated through the ACF bilateral fund								
Indicator	Unit of measurement	Baseline	Achievements until end of previous reporting period	Achievements until end of December 2020			Target	Comment
				Numerator	Denominator	Value		
Number of bilateral cooperation initiatives funded by the ACF bilateral fund	Number	0	0 (IFR 2020)	-	-	-	8	-
<i>Donor State</i>								

Norway	-	-	-	-	-	-	-	-
Iceland	-	-	-	-	-	-	-	-
Liechtenstein	-	-	-	-	-	-	-	-
Not specified	-	-	-	-	-	-	-	-
Number of individuals participating in bilateral activities funded by the ACF bilateral fund	Number	0	0 (IFR 2020)	-	-	-	20	-
<i>Gender</i>								
Female	-	-	-	-	-	-	-	-
Male	-	-	-	-	-	-	-	-
Not specified	-	-	-	-	-	-	-	-
Regional civil society initiatives: Strengthened regional (cross-border) cooperation in the civil society sector								
Indicator	Unit of measurement	Baseline	Achievements until end of previous reporting period	Achievements until end of December 2020			Target	Comment
				Numerator	Denominator	Value		
Number of new initiatives jointly implemented by entities across borders	Number	0	-	-	-	-	5	-
Share of CSOs with improved knowledge from regional cooperation	Percentage	0.00 %	-	-	-	-	30.00 %	-
Output 1: Regional cooperation between civil society organisations facilitated								
Indicator	Unit of measurement	Baseline	Achievements until end of previous reporting period	Achievements until end of December 2020			Target	Comment
				Numerator	Denominator	Value		
Number of CSOs participating in regional cooperation	Number	0	0 (IFR 2020)	-	-	-	10, Target covers only Croatian CSOs.	-
Number of participants in events funded by	Number	0	0 (IFR 2020)	-	-	-	20,	-

the regional civil society initiatives fund							Target covers only Croatian CSOs.	
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Annex 2: Communication summary

a. Visibility of the Grants and the donors

Visibility of donors and grants as well as news related to the implementation of the Program of the Fund for Active Citizenship in Croatia are regularly published and transferred to the Fund's Facebook account and Community Foundation Slagalica Instagram account.

As part of the visibility of the Active Citizenship Fund Program in Croatia, the following channels, methods and activities are set.

Stand-alone website is dedicated to the ACF; URL: www.acfcroatia.hr. The webpage use web-responsive design and comply with the Web Content Accessibility Guidelines for the visually impaired and include the following information in Croatia and English language for CSOs: Information on the Programme, the EEA and Norway Grants and the donors; An overview of open calls, including documents pertaining to the open calls; FAQ for potential applicants/PPs; Information on all funded projects, including contact information, a description of the projects and their duration, the amount of funding allocated to the projects and information on cooperation with donor state entities; Information on impact, achievements and results of the Programme; Relevant documents, including the annual programme reports and the Final Programme Report; Links to the website of the EEA and Norway Grants (www.eeagrants.org), EEA and Norway Grants in Croatia (www.norwaygrants.hr/) and websites of Donor Contact Point(s); FO contact information; Links to results and impact from the previous programme for civil society under the EEA and Norway Grants; Video tutorials and other supporting materials for applicants/PPs according to the implementation plan.

Social-media outreach: Facebook page dedicated to the ACF is established: URL: www.facebook.com/acf.hrvatska/. Information about opportunities offered under the ACF, the application deadline, duration of the assessment of applications, capacity-building activities etc .are regularly posted. All selected projects and organisations are presented on this page. **Community Foundation Slagalica and Foundation SOLIDARNA Instagram page;** URL: <https://www.instagram.com/slagalicaos/>, <https://www.instagram.com/solidarna.foundation/>, spread information about opportunities offered under the ACF, but mostly for communication of selected projects due to the visual narrative of Instagram, which is more suitable for communicating results and targeting youth.

Launch event was held on a date of publishing the call for proposals for large projects and AHA grants (March 2020) with 47 participants; 4 journalists.

b. Website and social media

Publications on the Active Citizens Fund's website are planned in accordance with planned activities (calls, news, information and project results). Examples of good project are published on the Fund's website and shared on the Fund's official Facebook page <https://www.facebook.com/acf.hrvatska>. A plan for media and social media publications has been created and is being revised in accordance with the Fund's activities. Publications on social networks contain information on tenders, results, additional information on

workshops, consultations, but also examples of good practice of projects implemented within the Fund. Each publication on the official website of the Fund is shared by the official website of the organizations that are members of the consortium (Community Foundation Slagalica, SMART Association, Foundation Solidarna and CNVOS). Milestones from the Implementation plan are proportionally achieved for the first year of implementation:

- At least 200 applicants in large grants call (submitted **204**);
- At least 15 applicants in sectoral innovation grants call (submitted **33**);
- At least 150 applicants in action grants call (submitted **87** within the first year);
- Applications for funding come from all regions of the country, at least 20% of applications are submitted by CSOs from under-served regions (submitted 69 /326 = **21%**);
- At least 300 followers on social media during the first year (currently **909**) the number of followers increases up to 1500 during the whole programme;
- At least 50 attendees from civil society participate at the opening event (**47 participants**, Covid crisis started which caused cancelation of several announced participations in the last moment);
- Website visitors number increases to 1000 per year (**10,912 unique website visitors the web site; 29,527 website visits**),
 - 10 media outputs per year (**10 plus one interview after the launch event and launch of first two calls**).
 - Launch event covered by at least 5 media outlets (**12 media outlets, 4 journalists**)

c. Best practice examples

Outcome 1: Strengthened civil society watchdog/advocacy role

Project promotor: Parents in action (HR-ACTIVECITIZENS-0001; 005-004/025-001-026)

Project name: Advocating for evidence based maternity care during the COVID-19 pandemic

Project results summary:

Thematic report "Results of the research of the Parents in Action and the Gender Equality Ombudsman on the availability of care for women's reproductive health during the COVID-19 pandemic" was published, which will be a powerful advocacy tool for institutions and professional societies. The results of the research were presented to the professional and general public, associations, but also international organizations, such as the UN Working Group on Discrimination against Women, the UN Special Rapporteur on Violence against Women, the UN Special Rapporteur on Women's Health, Human Rights in Childbirth (of which Roda is a member), European umbrella organization Center for Reproductive Rights, Council of the EU Committee on Gender Equality and Combating Violence against Women,

EU Committee on Gender Equality (FEMM). Competent institutions, such as the Ministry of Health, the Institute of Public Health Dr. Andrija Štampar, UNICEF, the National Breastfeeding Commission and the National Commission for Medically Assisted Insemination and professional societies, especially the Croatian Society of Gynecologists and Obstetricians, Croatian Chamber of Midwives and others. The report in English is available on following link: https://www.roda.hr/media/attachments/udruga/udruga_roda/Accessibility_of_Health_care_Services_For_Women_In_Croatia_During_Covid-19_Pandemic.pdf.

Also, two submissions were sent within the project. On 31 August 2020, the Global Group on Dignified Maternal Care (GRMCC), composed of 150 organizations from around the world that protect women's reproductive rights, submitted a petition to the Working Group on Discrimination against Women and Girls in the Laws and Practices of the Office of the High Commissioner for Human Rights entitled "Sexual and Reproductive Rights of Women and Girls in Crisis Situations" (available in English: https://www.roda.hr/media/attachments/udruga/projekti/acf_ad_hoc/RMC_Council_OHCHR_Submission_SRHR_Crisis.pdf). Through the project, three infographics were created based on the analysis of questionnaires and guidelines. Infographics on pregnancy, childbirth and breastfeeding at the time of the pandemic contain basic findings collected through questionnaires. Infographics were presented at the conference and are permanently available on Roda's portal: <https://www.roda.hr/udruga/projekti/zagovaranje-za-zdravstvenu-skrb-zena-temeljenu-na-dokazima-u-doba-pandemije-covid-19/trudnoca-porodi-dojenje-u-vrijeme-lockdowna-infografike.html>

d. Multimedia

Summaries of all contracted projects under the call 1 for ad-hoc action projects (<https://acfcroatia.hr/en/ad-hoc-action-projects/>) and for Call f2 or large project (<https://acfcroatia.hr/veliki-projekti-2/>) are published on the ACF Croatia website. Below are some of the announcements for completed ad-hoc action projects:

Society „Our children“ Opatija:

- <https://poduckun.net/dnd-opatija-krece-s-provodenjem-projekta-aktiviraj-promjenu-u-svojoj-zajednici/>
- <http://www.jastrebarsko.hr/vijesti/nacionalni-forum-djecjeg-vijeca-eurochild-hrvatske-ukljucuje-i-jaskanke/>
- <https://dnd-opatija.hr/en/>
- https://www.youtube.com/watch?v=CBJNOHpb-F8&ab_channel=Dru%C5%A1vo%22Na%C5%A1adjeca%22OpatijaDNDOpatija

Association BIOM: <https://www.biom.hr/en/news/public-participation-in-environmental-public-hearing-procedures-during-pandemic-conditions/>

Association for Development of Art, Culture and Education: <https://radio-roza.org/korona-kid>; <https://vijecemladihbencic.com/aktivnosti/korona-kid/>; <https://vijecemladihbencic.com/korona-kid-je-krenuo-u-akciju/>

Parents in action:

- <https://www.roda.hr/udruga/projekti/zagovaranje-za-zdravstvenu-skrb-zena-temeljenu-na-dokazima-u-doba-pandemije-covid-19/>
- <https://www.roda.hr/udruga/projekti/zagovaranje-za-zdravstvenu-skrb-zena-temeljenu-na-dokazima-u-doba-pandemije-covid-19/konferencija-za-medije-o-ukidanju-pratnje-bliskih-osoba-uz-djecu-i-rodilje.html>
- <https://www.roda.hr/udruga/projekti/zagovaranje-za-zdravstvenu-skrb-zena-temeljenu-na-dokazima-u-doba-pandemije-covid-19/poziv-na-ispunjavanje-ankete-o-zdravstvenoj-zastiti-tijekom-epidemije-covid-19.html>
- <https://www.roda.hr/udruga/projekti/zagovaranje-za-zdravstvenu-skrb-zena-temeljenu-na-dokazima-u-doba-pandemije-covid-19/trudnoca-porod-i-dojenje-u-vrijeme-lockdowna-infografike.html>
- <https://www.roda.hr/udruga/projekti/zagovaranje-za-zdravstvenu-skrb-zena-temeljenu-na-dokazima-u-doba-pandemije-covid-19/tematsko-izvjesce-udruga-rod-i-pravobraniteljice-za-ravnopravnost-spolova.html>
- https://www.prs.hr/cms/post_eng/253

Documenta – Center for Dealing with the Past: <http://h-alter.org/vijesti/documenta-podcast>; <https://documenta.hr/novosti/odrzan-okrugli-stol-adekvatni-odgovori/>

Madnessociation: <https://ludruga.hr/en/active-citizens-fund-projects/>

Sustainable Development Forum – Green

Window: <http://zeleniprozor.hr/2020/08/28/pocetak-provedbe-projekta-studenti-za-studente-nas-glas-za-dostojanstvo-studentskog-rada/>

Annex 3: Overview of contracted projects

Outcome	Projects	#	# of donor project partners	Amount contracted	% of outcome budget contracted
Outcome 1: Strengthened civil society watchdog/advocacy role	Pre-defined	0	0	€ 0	0.00 %
	Contracted through open calls	20	9	€ 1,632,310	75.69 %
	Contracted through small grants scheme	0	0	€ 0	0.00 %
	Total Outcome 1	20	9	€ 1,632,310	75.69 %
Outcome 2: Increased support for human rights, rule of law and good governance	Pre-defined	0	0	€ 0	0.00 %
	Contracted through open calls	11	4	€ 1,002,629	55.11 %
	Contracted through small grants scheme	0	0	€ 0	0.00 %
	Total Outcome 2	11	4	€ 1,002,629	55.11 %
Outcome 3: Strengthened democratic culture and civic awareness and engagement	Pre-defined	0	0	€ 0	0.00 %
	Contracted through open calls	10	4	€ 706,472	39.18 %
	Contracted through small grants scheme	0	0	€ 0	0.00 %
	Total Outcome 3	10	4	€ 706,472	39.18 %
Outcome 4: Enhanced capacity and sustainability of civil society (organisations and sector)	Pre-defined	0	0	€ 0	0.00 %
	Contracted through open calls	0	0	€ 0	0.00 %
	Contracted through small grants scheme	0	0	€ 0	0.00 %
	Total Outcome 4	0	0	€ 0	0.00 %
Programme	Total	38	16	€ 3,201,940	44.35 %

* There are project(s) for more than one outcome. They are counted for each outcome, but once in the Programme Total.

Annex 4: Risk management

Programmatic risks						
Risk description	Risk related to	Likelihood	Consequence	Risk score	Response type	Risk N/A
Lack of interest for donor project partnerships on part of Croatian and donor countries' CSOs	Strengthening bilateral relations	2	3	2.45	Mitigate	No
	Description of planned response	Close contact with focal point for bilateral cooperation and relevant focal CSOs in donor countries. Map the needs and interest of Croatian CSOs in bilateral cooperation. Opportunities for cooperation and past best practices from Croatia and other countries will be promoted through FO's website. The FO will ease the application procedures for bilateral fund as much as possible and organize targeted events to support and promote bilateral cooperation.				
	Description of actual response	Not yet needed				
	Planned future response	Timely support to potential applicants in search for bilateral partners.				
Poor understanding of project applicants and promoters of organisational development as a concept, especially by smaller CSOs and CSOs serving vulnerable groups and underserved local communities, primarily Roma.	Reducing social and economic disparities	3	2	2.45	Mitigate	No
	Description of planned response	Pay special attention to the organisation development dimension of CSOs in information and technical assistance activities. Include additional assistance to CSOs from under-served areas and those representing vulnerable groups. Additional capacity building will include individual coaching for organisational development issues in combination with other capacity building activities envisaged will help to mitigate this risk.				
	Description of actual response	Review number of submitted applications and external evaluators comments per call and suggest plan for adjusting/improvement of the technical and capacity building assistance for the next period.				
	Planned future	Timely support to potential applicants in project development and capacity building				

	response	assistance for organisational development prior to the call for small and medium projects.				
Delays in project implementation endangering reaching the targets	Both objectives	2	3	2.45	Mitigate	No
	Description of planned response	Conduct monitoring and regular risk assessment as well as on-the-spot technical assistance. Based on the findings, the FO will implement additional capacity-building. If all these steps will not prove successful, the FO will use the contract clauses to annex or terminate the contract.				
	Description of actual response	Not yet needed.				
	Planned future response	Timely support and technical assistance to project promoters during the implementation period.				
Lack of skills for proper project implementation, esp. advocacy and outreach	Reducing social and economic disparities	2	3	2.45	Mitigate	No
	Description of planned response	The FO will offer targeted capacity building (e.g. additional project development workshop, leadership capacities) and encourage projects partnerships that could mitigate this risk (bigger and smaller CSOs).				
	Description of actual response	Not yet needed.				
	Planned future response	Timely support to PPs to build up their capacities. Intensified monitoring based on the risk assesment for selected project promoters and suggest plan for change for the next period.				
Inadequate assumption for the number of quality projects under the different areas of support	Both objectives	1	3	1.73	Mitigate	No
	Description of planned response	The FO will assess and update the communication strategy regularly, cooperate with project promoters and monitor continuously project results to communicate best practices in a simply and clear language. Review of the results after the first call of proposals, and if necessary, planning of changes for the next call, including provision of additional capacity building for potential applicants under the respective thematic areas.				
	Description of	The call for ad-hoc action projects was temporarily closed, revised and reopen with				

	actual response	improved clarity on the focus and on the specificity of the call.				
	Planned future response	Timely support to potential applicants to build up their capacities to understand the call guidelines and focus of individual calls.				
Worsening of the political, legislative and regulatory situation creating a hostile climate for foreign-funded civil society organisations.	Both objectives	2	3	2.45	Accept	No
	Description of planned response	The environment for civil society, including media and public statements on the programme, will be closely monitored by the FO and communicated to relevant stakeholders including FMO and the Embassy. Mitigating measures will be discussed and coordinated between the FO, FMO and other relevant stakeholders on a regular basis.				
	Description of actual response	Not yet needed.				
	Planned future response	Timely communication with the FMO and relevant stakeholders prior to any reaction if needed.				
Covid-19 pandemic and related measures that prevent implementation of project activities	Both objectives	3	3	3.00	Mitigate	No
	Description of planned response	Timely support to PPs in order to adjust their activities				
	Description of actual response	Not yet needed.				
	Planned future response	Timely support to PPs in order to adjust their activities				
Operational risks						
Risk description	Risk related to	Likelihood	Consequence	Risk score	Response type	Risk N/A
Improper planning of the time necessary to proper programme implementation	Reducing social and economic disparities	2	2	2.00	Mitigate	No
	Description of planned response	The FO will set realistic timelines, organise regular meetings of the consortium, develop partner synergies and mutual assistance between partners and staff members.				

	Description of actual response	Not yet needed.				
	Planned future response	Timely response in order to adjust the programe implementation activities.				
Low quality of evaluators (in-depth knowledge of the areas of support and needs on these areas, lack of capacity to see through good project writing, lack of capacity to take firm stand with arguments)	Reducing social and economic disparities	1	3	1.73	Mitigate	No
	Description of planned response	The FO will carefully select evaluators for the broad pool, conduct trainings and offer assistance of FO. At the beginning of assessment, some applications will be jointly assessed as a trial. A sample justification will also be provided for the evaluators.				
	Description of actual response	Selection of new evaluators and improved the content of trainig (call for ad-hoc action projects).				
	Planned future response	Timely response in order to adjust the selection and training of evaluators.				
Not all potential applicants are informed about the grants, under-served geographic areas are not equally reached/covered	Both objectives	2	3	2.45	Mitigate	No
	Description of planned response	Information will be shared through web page, social media and through regional NGO hubs and networks. The FO will regularly assess and update of the communication strategy. Consortium partners have their offices and staff already located in three different regions (Osijek- East, Zagreb- Central Croatia and Rijeka- North part of the Sriatic region) and will assist each other in reaching under-served areas and will invest considerable time to ensure regular presence in the South of the country.				
	Description of actual response	Due to Covid-19 mesures no outreach during 2020. Succesfull transfer to virtual implementation of all information sessions and workshops including enlarged number of all on-line events.				
	Planned future response	Intesified outreach to under-served areas and target groups as soon as Covid-19 measures enable organisation of workshops and information sessions (prior to call for small and medium projects).				
Too many requests for individual	Reducing social	3	3	3.00	Transfer/Share	No

assistance in the project application phase	and economic disparities					
	Description of planned response	All FO's staff members will be involved, consortium partners will assist each other. External experts will be hired, if necessary.				
	Description of actual response	Not yet needed				
	Planned future response	Timely support to potential applicants by the FO staff members and in case of urgency hiring external experts.				
High number of appeals	Strengthening bilateral relations	3	1	1.73	Mitigate	No
	Description of planned response	Very explanatory guidelines for applicants clearly stating the value basis of the programme and the eligibility criteria; clear rules, well written justifications of scores; high responsiveness to all initial requests for clarification; high involvement of the Consortium members' legal experts, including SOLIDARNA's Board member who is ECNL's legal expert.				
	Description of actual response	Not yet needed				
	Planned future response	Timely response and, if necessary, involvement of legal experts				
Overall risk of the programme						
		Likelihood	Consequence	Risk score		
OVERALL RISK OF THE PROGRAMME		2	2	2.00		

Annex 5: Monitoring plan

Please note this Annex is uploaded separately and is not visible in this document. Please download and print separately if needed.

Annex 6: Evaluation report

Not Available