

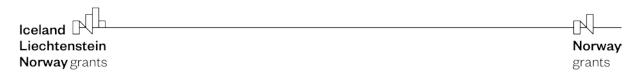


ANNUAL PROGRAMME REPORT FM14-21

Croatia

HR-ACTIVECITIZENS Civil Society

2020



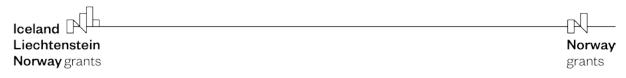
A. EXECUTIVE SUMMARY

The Fund Operator has started the implementation of the Active Citizens Fund programme in 2020 (Project Implementation Agreement was signed on December 30, 2019). Main focus was on launching of 3 calls due to time available for implementation of thee-year projects, on setting up of the web site and provision of quality regular and additional capacity building to potential applicants. Due to Covid-19 all of public and capacity building activities were successfully turned to on-line space, and enabled implementation of more information sessions than planned. The monitoring and control system is established. Three calls were launched, one was re-opened, one is in the preparation stage, assessment of the project selection and contracting are in accordance to the plan. Number of applications for launched calls are higher than expected.

Bilateral Outcome was well facilitated under all launched calls with excellent cooperation with Csilla Czimbalmos, the Norwegian Helsinki Committee and Margret Steinarsdottir, the Icelandic Human Rights Centre established. Matchmaking event with 63 participants from donor states and Croatia was held in April 2020 (on-line). Under the Call for large projects, 17/22 contracted projects have bilateral partnership (5 from Iceland and 12 from Norway). Under the call for sectoral innovation projects, bilateral cooperation was promoted for applicants selected for the second stage of evaluation (5/10 have bilateral partners) contracting is expected by the end of April 2021.

The Programme Implementation Agreements conditions are met as planned for the first year of the implementation. Additional outreach and capacity building to support project applicants upon mapping of potential applicants and target group requiring additional support and provision of individual assistance to CSOs was provided for 59 less experienced potential applicants. Support to project applicants in the second stage of application procedure was provided through individual counselling for large and sectoral innovation projects for development of the full application, based on the evaluators' comments to the 1st application (134 out of planned 300 hours for 51 potential applicants). The same procedure will be applied for the call for medium projects. The baseline values for 3 indicators were determined after research with 1000 respondents across Croatia, while other three will be determined after contracting all of relevant projects.

The country-specific concerns described in the Annex II to the Programme Implementation Agreement are well addressed as following a) Strengthen capacity and sustainability of the civil society sector with 20% of capacity building component within the re-granting amount; b) Improved outreach to under-served geographic areas and target groups (69/326 submitted applications from underserved areas (21%), 2/38 were contracted); c) Empowerment and inclusion of vulnerable groups, including Roma and migrants are covered under all calls (Roma, migrants, youth, women victims and witnesses of criminal deeds, women maternity rights in health care, equality of social service delivery (in particular in underserved areas), domestic violence, gender equality, persons with mental disorders, children and students in relation to on-line education due to Covid-19 among others. One Roma association is contracted under the call for large projects. Inter-generational cooperation and inter-cultural dialogue are treated as horizontal priorities in all grant schemes and a key resource for peer knowledge transfers in the scope of capacity building.



Horizontal priorities are covered within the selected large projects and on a smaller level in ad-hoc action projects (additional points awarded in the evaluation process for all calls).

Monitoring of project promotors follows the monitoring plan. Need for more clarity in guidelines for specific calls (such is the call for ad-hoc action grants), using simple language and detailed simple explanations in guidelines are lessons learned. Call for ad-hoc action projects was temporarily closed and re-open on June 30, 2020. Milestones from the Implementation plan are proportionally met for the first year of implementation.

B. PERFORMANCE

1. Results

Bilateral Outcome: Enhanced collaboration between beneficiary and donor state entities involved in the programme.

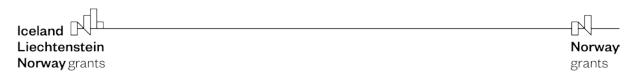
Analysis of bilateral relations and achievements

Bilateral Outcome was well facilitated under all launched calls. Excellent cooperation with donor states contacts Csilla Czimbalmos, the Norwegian Helsinki Committee and Margret Steinarsdottir, the Icelandic Human Rights Centre was established from the very beginning of the programme implementation (video participation in the launch event, cooperation in the preparation of and participation in the matchmaking event, support in search for potential partners in specific situations etc.). Beside, bilateral partnership was awarded with 5 additional points in the second stage of the evaluation process under the call 2 for larger projects and call 3 for sectoral innovation projects.

Matchmaking event with 63 participants from donor states and Croatia was successfully held in April 2020 (on-line). Search for partners was based on the portal of the Norwegian Helsinki Committee, the FO's list of potential partners from donor states (mainly those contacting the FO directly or through donor contact points) and in specific situations through individual contacts with Csilla Czimbalmos and Margret Steinarsdottir. Collaboration between Croatia and donor states entities involved in the programme is excelent. Under the Call for large projects, Outcomes 1-3, 17/22 contracted projects have bilateral partnership (5 from Iceland and 12 from Norway); contracting was finished in January 2021. Under the call for sectoral innovation projects, Outcome 4, bilateral cooperation was promoted for applicants selected for the second stage of evaluation (5/10 had bilateral partners); selection and contracting is expected by the end of April 2021. Results achieved through contracted projects will be reported from 2021 onwards; 9 bilateral partnership projects contribute to Outcome 1, 3 contribute to Outcome 2, and 5 to Outcome 3.

Development of the Bilateral Fund is planned for late 2021.

2. Implementation



Conformity with specific requirements

Compliance with the Programme Implementation Agreement conditions

1. <u>An additional management fee</u> amounting to EUR 230,000 representing an increase of 27,1% to the regular fee of EUR 850,000 was used for the following activities implemented during 2020:

Additional outreach and capacity building to support project applicants

 Mapping of potential applicants and target group requiring additional support (including Roma and their organizations) and provision of individual assistance to CSOs

Potential applicants for all calls (especially for small and medium projects and ad-hoc action grants) were mapped in the first quarter of 2020. All together 224 organizations were invited to participate in the survey, out of which 31 Roma CSOs and 19 CSOs working with Roma; 33 organizations responded including 2 Roma CSOs.

Tailor-made one-to-one assistance on development of project idea, partner search and similar specific questions was provided for 31 less experienced potential applicants (18 under call for ad-hoc action projects and 13 under the call for large projects with all together 103 participants). Beside, group consultations were provided for potential applicants under the call for sectoral innovation projects regarding the specific focus of the call within the Outcome 4 and sectoral innovations related to one of five Programme specific areas of support (35 potential applicants with 43 participants).

Support to project applicants in the second stage of application procedure:

Individual counselling for medium, large and sectoral innovation projects for development of the full application, based on the evaluators' comments to the 1st application (what has to be improved and how) was planned with 300 hours of consultations for at least 80 project applicants. The FO provided 134 hours of individual consultations for 51 project applicants (43 project applicants under the call for large projects and for 8 project applicants under the sectoral innovation projects).

2. For the following Outcome 2,3 and 4 indicators where the baseline value is "to be determined" (TBD) indicators

Research was done in December 2020 through phone calls with 1000 respondents (people interviewed in total) across Croatia for all three indicators referring to:

• Outcome 2: Share of people who disapprove of public statements that expressed negative views or hatred towards specific groups in society (89%) and Share of people who know it is a crime to incite hatred based on race, ethnicity and gender was measured by percentage of correct responses to a public opinion survey question (19%): "According to your knowledge, how does the Croatian law regulate public incitement to violence and hatred on the basis of race, ethnicity, sex and other features?"





- Outcome 3: Share of persons who show civic awareness was measured by percentage of respondents who marked as "really important" the features presented in the scope of the public opinion survey question: "Which of the following features make up a good citizen?" followed by following features: 1. Abiding to the law and rules (67%), 2. Helping people who live more poorly than you (74%), 3. Never trying to avoid paying taxes (68%), 4. Trying to understand arguments expressed by people of different opinion than yours (58%), 5. Always voting at elections (59%), 6. Helping people in the world who live more poorly than you (57%), 7. Keeping an eye on the Government (47%), 8. Choosing products for environmental, political or ethical reasons, even when they cost more (32%), 9. Be active as a member, volunteer or activist of civic associations or actions (38%), and 10. Be active as a member, volunteer or sympathizer of political parties and election campaigns (12%).
- Other indicators under Outcome 3 (Number of vulnerable individuals reached by empowerment measures and Number of volunteers working in the supported CSOs) will be determined in the following months based on finalisation of contracting of the relevant projects under the call 2 for large projects.
- Indicators under Outcome 4 (Number of CSOs that are members of civil society networks/platforms and Number of CSOs with transparent and accountable governance procedure) will be determined in the following months based on finalisation of contracting of the relevant projects under the call 3 for sectoral innovation projects.

The country-specific concerns described in the Annex II to the Programme Implementation Agreement are addressed as following:

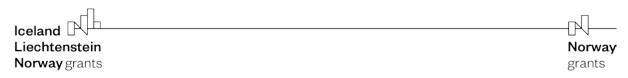
• Strengthen capacity and sustainability of the civil society sector

Project promotors under the Call 2 for large projects have allocated 13% in total amount of 452,032 EUR (400,001 EUR covered by the Active Citizens Fund) within their project budgets. Call 3 for sectoral innovation projects was launched under the Outcome 4 with total amount of 600,000 EUR. The selection process is in the final stage of evaluation, to be contracted by the end of April 2021. Call 5 for medium projects (to be launched in quarter 4 2021) will also have mandatory capacity building component in 13% of the budget of project.

The FO regularly posted Q&A at the web site https://acfcroatia.hr/. Extensive capacity building support is provided to potential applicants and project promotors:

<u>Call for large projects – 1st stage:</u>

- 1 informational workshops in Osijek, web-streamed and published on YT; total number of participants: 39,
- 3 info zoom workshops; total number of participants 131
- Individual counselling for 13 potential applicants
- 4 zoom workshops for project application form filling; total number of participants: 82



Call for large projects – 2nd stage:

- 3 zoom workshop, for project application form filling, total number of participants: 49
- Individual counselling for all project applicants (43 out of invited 46 eligible applicants); total number of participants: 7

Call for ad-hoc action grants

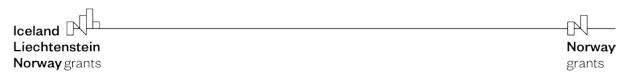
- Informational workshop held in Osijek after the launch event, web-streamed and published on YT; total number of participants: 13,
- 2 Info zoom workshop, posted on YT; total number of participants: 45
- 1 zoom workshop project application form filling; total number of participants: 20
- Individual consultations for 8 potential applicants
- 3 implementation workshops for 7 contracted project promotors; total number of participants: 12
- Call was temporarily closed on May 17, 2020 and re-open on June 30, 2020 for improving clarity on the focus and specific purposes of the call.

Call for ad-hoc action grants (re-open)

- 2 Info zoom workshops: total number of participants: 65
- Individual consultations for 10 potential applicants
- promo video published on YT
- "capacity-building" answers in rejections (3 successful re-submissions already)
- 2 implementation workshops for 4 contracted project promotors (monthly implementation sessions)

<u>Call for sectoral innovation projects – 1st stage</u>:

- 2 Info zoom workshop, posted on YT, total number of participants: 68
- 5 group consultations on specifics of the Call, total number of participants: 44 from 35 potential applicants
- Improve outreach to under-served geographic areas and target groups

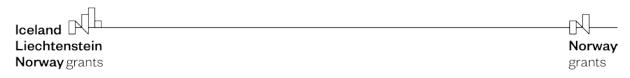


Mapping and Capacity Assessment of Civil Society Organizations in Croatian Undeserved Areas working with Vulnerable Groups was implemented as planned and taken into consideration in the process of dissemination of information for launched calls as well as for offering and provision of the additional capacity building activities. During 2020, 69/326 applications submitted from underserved areas (21%), 2/38 were contracted. Potential applicants to all of launched calls were invited to participate at information sessions (19 information sessions for all together 362 participants) and to workshops for preparation of project proposals (6 workshops for all together 102 participants). All sessions, except the first two, were held on-line, with streaming of one information session per call. Call for small projects (to be launched in quarter 1 2020) is in favour of underserved areas and target groups (at least 50%), with simplified call documents and additional capacity building. Intensified outreach is planned to underserved areas prior to small and medium projects calls.

Due to the Covid 19 situation, almost all of planned activities have been conducted on line (information sessions, implementation workshops, individual consultations etc.) The launch event in Osijek (the only live event) including information sessions for launched Call 1 and Call 2 gathered 43 participants from local CSOs (all from underserved areas). Successful transition to online implementation (within real possibilities) had no negative consequences on the quality and density of contacts, especially towards vulnerable groups and regions. Hopefully the pandemic would be less threatening in spring, so consortium members are planning to intensive future outreach including contacts with Roma organisations and leaders through digital technology and intensify outreach to underserved areas as much as possible in respect to Covid 19 protective measures and limitations in 2021. Recognized is the need for support to Roma organizations paying special attention to the new Roma leaders: women and young people.

• Empowerment and inclusion of vulnerable groups, including Roma and migrants

Several actions were undertaken in motivation of vulnerable groups, including Roma. Although the Covid-19 situation prevented any of planned outreach activities (visiting underserved areas/groups, in site provision of consultations etc) representatives of vulnerable groups and Roma association members/representatives took part in all public events (launch event, info workshops for launched calls), some of them took part in individual consultations as well. Projects from both calls so far (ad-hoc actions and large projects) include variety of vulnerable groups: Roma, migrants, youth, women victims and witnesses of criminal deeds, women rights in health care, equality of social service delivery (in particular in underserved areas), maternity care, domestic violence, gender equality, persons with mental disorders, children and students in relation to on-line education due to Covid-19 are covered among others. Several applications from Roma associations were submitted for each of launched calls, mostly rejected for administrative reasons or in the evaluation process. Detailed feedback about the reasons of the rejections was provided to all rejected applicants. Beside, all rejected applicants are invited to individual consultations in case of new application submission. One Roma association is contracted under the call for large projects; one was rejected in the second stage of evaluation process. Intention is to give proactivity to Roma and other target groups, through online and live briefings with



Roma associations on ad hoc, small and medium projects plus additional capacity building activities such as advocacy and leadership from next year onwards.

Inter-generational cooperation and inter-cultural dialogue are treated as horizontal
priorities in all grant schemes and a key resource for peer knowledge transfers in the scope
of capacity building. Horizontal priorities are covered within the selected large projects and
on a smaller level in ad-hoc action projects. Additional points are awarded in the evaluation
process of eligible projects.

Regional Civil Society Initiatives

The FO took part in co-organizing of the Community in Action regional initiative undertaken by FOs from Romania, Poland, Slovenia and Croatia. All together 4 on-line monthly meetings were held in 2020. Relevant topics and prominent guest speakers gathered more than one participant per FO in each of the meetings.

NOTE: Number of contracted projects in the Annex 3 (29) does not match the number of PLIs (38). The re-open call for ad-hoc action projects is a rolling call with ongoing selection process and we cannot submit the information on the contracted projects until the call is closed. We have 9 projects contracts signed so far on the call for ad-hoc action projects, therefore 9 PLIs more in the table. Call is open until August 2023 or until available funds are exhausted.

Cooperation with International Partner Organisations (IPOs)

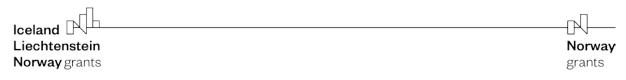
No specific activities during 2020.

C. LEARNING

1. Monitoring

During 2020, majority of projects just started which is why we were not much engaged in special monitoring yet. As ad-hoc action grants are short-term projects (1-3 months) monitoring of planned activities was based on the close contacts with project promotors; a lot of questions were regarding the non-cost extension and some on re-allocation of funds between budget lines. There were no interim reports or on-spot verification visits; for Ad-hoc action projects they are planned only in exceptional cases. Administrative verification, i.e. Approval of the final narrative and financial reports including verification of costs was done for 6 projects.

Monitoring plan for large projects in 2021 was done in accordance with the Monitoring and Control System document, section 4.2.1 and 4.5. Given the share that the large projects have in the overall Programme and their impact on the overall objective of the programme and expected outcomes of the ACF programme in Croatia, at least one on-site monitoring visit with on-the-spot verification for each PP will be implemented per one reporting period (12



months) during the project implementation. These monitoring activities will cover all large PPs (100% of contracted projects), so no additional sampling method was used.

On-site monitoring visit and on- the-spot verification will focus on verifying the material achievements of the project on site and on the reviewing of the original sources of the project related documentation. On-the-spot verification also concentrates on monitoring of the results, particularly those results that need to be checked directly on the place of physical project implementation, such as purchase of equipment and similar. Mechanism for monitoring of the results is built directly in the reporting system. Regular reporting from PPs to FO will secure sufficient and up-to-date information about status and progress toward achieving the results within each large project. All relevant outcomes/outputs and all the corresponding indicators are specified in the project contracts (Annex 3 for the large projects) and considered binding for the PPs and are pre-filled in the interim and final reports prepared for each PP by the FO.

Annex is uploaded separately and may not be visible in the document. It should be downloaded and separately if needed.

2. Evaluation

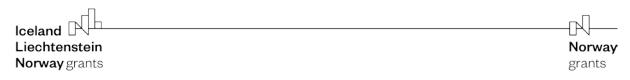
No evaluation has been carried out during 2020.

3. Lessons learned

The very first round of the evaluation of project applications submitted by April 15 2020 for the Call 1 for ad-hoc action projects has revealed several risks and lessons learned: (1) More time and preparation is needed for the insurance of coherent approach to evaluation of the Call, (2) more time needs to be reserved for the engagement of third evaluator in case of great discrepancies in scores; (3) The Call guidelines need to be streamlined to highlight the specific purpose of the Call (ad hoc civic actions as a response to immediate threats and emerging problem situations). Some lessons learned were already applied to other calls. We learned that every instruction and guideline has to be spelled out to the very last simple detail, and in very simple language.

Civil society organisations applied to the fist open call with an usual types of project activities which are, according to the propositions of the Call 1, more appropriate for i.e. call for small or for medium projects (75% of applications do not meet the focus) as small CSOs realistically have reduced options for applying small projects in the local community that are not necessarily urgent nor are they primarily advocacy (all local calls for small projects were closed and funds re-directed to support business sector in early March 2020, as soon as Covid-19 lockdown influenced shutting down of many small and medium entrepreneurship.

For above mentioned reasons, the call was temporarily closed on May 17, 2020. Revision of the call documentation for ad-hoc projects was done in cooperation with the Financial Mechanism Office, and the call 1 for ad-hoc action projects was re-open on June 30, 2020. Information sessions were more focused of the specifics of the call, improved workshop was done for external experts evaluators, and in addition to evaluators comments and



recommendations a capacity building component was included in all letters to applicants of rejected projects.

Any Roma related lessons learned will be reported n the next APR.

Although not necessary we have reported some results in the first APR, primarily related to the six completed ad-hoc action projects i.e. number of people engaged in civil society organisation activities and number of CSOs and project partners directly funded by the Programme in 2020. Results related to the Outcome 1, i.e. number of national policies or laws influenced and number of media reports relates to completed project implemented by the Parents in action (HR-ACTIVECITIZENS-0001). The project promoter developed and published 1 package of recommendations within the Thematic Report and the development of the Action Plan for Women's Health was proposed. Media report on both was prepared and published. The Parents in action project is briefly presented in the Annex 2: Communication summary, c. Best practice examples with links on media reports.

D. ANNEXES

- 1. Updated results (indicator achievements)
- 2. Communication
- 3. Overview of contracted projects
- 4. Risk management
- 5. Monitoring plan
- 6. Evaluation report
- 7. List of individual mobilities





Annex 1: Updated results (indicator achievements)

Objective: Civil society and active citizenship strengthened and vulnerable groups empowered									
	Unit of		Achievements until end of	Achievemen	nts until end of Do	ecember			
Indicator	measurement	Baseline	previous reporting period	Numerator	Denominator	Value	Target		
Number of people engaged in civil society organisation activities	Number	0	-	-	-	222	6,000	-	
Gender									
Female	-	-	-	-	-	162	-	-	
Male	-	-	-	-	-	60	=	-	
Not specified	-	-	-	-	-	0	-	-	
Age									
Children and youth (0-17)	-	-	-	-	-	49	-	-	
Young adults (18-29)	-	-	-	-	-	28	-	-	
Adults (30-64)	-	-	-	1	-	70	-	-	
Elderly (65+)	-	-	-	-	-	14	-	-	
Not specified	-	-	-	-	-	61	-	-	
Roma									
Roma	-	-	-	-	-	0	-	-	
Not specified	-	-	-	-	-	222	-	-	
Number of CSOs (always referring to project promoters and their project partners) directly funded by the Programme	Number	0	7 (IFR 2020)	-	-	34	153	-	
CSO Roma focus									
Working with Roma	-	-	-	-	-	1	=	-	
Not specified	-	-	-	-	-	33	-	-	
Outcome 1: Strengthened civil society watchdog/advocacy role									
Indicator	Unit of measurement	Baseline	Achievements until end of	Achievemen	nts until end of Do 2020	ecember	Target	Comment	





			previous reporting period	Numerator	Denominator	Value			
Number of national policies and laws influenced	Number	0	-	-	-	1	20	-	
Number of media reports of CSOs' engagement in public policy	Number	0	-	-	-	2	100	-	
Output 1.1: Strategic litigation supported									
	Unit of		Achievements until end of	Achievemen	ts until end of Do 2020	ecember			
Indicator	measurement	Baseline	previous reporting period	Numerator	Denominator	Value	Target	Comment	
Number of strategic litigation cases supported	Number	0	0 (IFR 2020)	-	-	0	10	-	
Number of CSOs engaged in strategic litigation	Number	0	0 (IFR 2020)	-	-	0	15	-	
Output 1.2: Research conducted to inform public policymaking and debate									
	Unit of		Achievements until end of	Achievemen	ts until end of Do 2020	ecember			
Indicator	measurement	Baseline	previous reporting period	Numerator	Denominator	Value	Target	Comment	
Number of CSOs using evidence/research to support their advocacy and policy work	Number	0	0 (IFR 2020)	-	-	0	40	-	
Number of evidence-based policy submissions by CSOs	Number	0	0 (IFR 2020)	-	-	0	20	-	
Output 1.3: Policy-monitoring and advocacy supp	oorted								
	Unit of		Achievements until end of	Achievemen	ts until end of Do 2020	ecember			
Indicator	Unit of measurement	Baseline	previous reporting period	Numerator	Denominator	Value	Target	Comment	
Number of CSOs engaged in monitoring private/ public decision-making	Number	0	0 (IFR 2020)	-	-	0	40	-	





Output 1.4: Network and coalition building sup	ported									
	Unit of		Achievements until end of	Achievemen	its until end of Do 2020	ecember				
Indicator	measurement	Baseline	previous reporting period	Numerator	Denominator	Value	Target	Comment		
Number of CSO platforms, coalitions and networks supported	Number	0	00 (IFR 2020)	-	-	0	10	-		
Outcome 2: Increased support for human rights	s, rule of law and g	ood governance	•	•						
	Unit of		Achievements until end of	Achievemen	ts until end of Do 2020	ecember				
Indicator	measurement	Baseline	previous reporting period	Numerator	Denominator	Value	Target	Comment		
Share of people who disapprove of public statements that express negative views or hatred towards specific groups in society	Percentage	TBD, To be determined, when projects are contracted and target groups more specifically defined.	-	-	-	-	(+10%)	-		
Gender	•		•	•						
Female	-	-	-	-	-	-	-	-		
Male	-	-	-	-	-	-	-	-		
Not specified	-	=	-	-	-	1	-	-		
Age										
Children and youth (0-17)	-	-	-	-	-	1	-	-		
Young adults (18-29)	-	-	-	-	-	-	-	-		
Adults (30-64)	-	-	-	-	-	-	-	-		
Elderly (65+)	-	-	-	-	-	-	-	-		





Not specified	-	-	-	-	-	-	-	-		
Share of people who know it is a crime to incite hatred based on race, ethnicity and gender	Percentage	TBD, To be determined, when projects are contracted and target groups more specifically defined.	-	-	-	-	(+10%)	-		
Gender	•									
Female	-	-	=	-	-	-	-	-		
Male	-	-	-	=	-	-	-	-		
Not specified	-	-	-	=	-	-	-	-		
Age										
Children and youth (0-17)	-	-	-	-	-	-	-	-		
Young adults (18-29)	-	-	-	-	-	-	-	-		
Adults (30-64)	-	-	-	-	-	ı	-	-		
Elderly (65+)	-	-	-	-	-	ı	1	-		
Not specified	-	-	-	-	-	-	-	-		
Number of victims supported by CSOs	Number	0	0 (IFR 2020)	-	-	-	300	-		
Gender										
Female	-	-	-	-	-	-	-	-		
Male	-	-	-	-	-	-	-	-		
Not specified	-	-	-	-	-	1	-	-		
Age										
Children and youth (0-17)	-	-	-	-	-	-	-	-		
Young adults (18-29)	-	-	-	-	-	-	-	-		
Adults (30-64)	-	-	-	-	-	1	-	-		
Elderly (65+)	-	-	-	-	-	1	-	-		
Not specified	-	-	-	-	-	-	-	-		
Roma										





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Roma	-	-	-	-	-	-	-	-	
Not specified	-	-	-	-	-	-	-	-	
Output 2.1: Victims of human rights violations su	upported								
	Unit of		Achievements until end of	Achievements until end of December 2020					
Indicator	measurement	Baseline	previous reporting period	Numerator	Denominator	Value	Target	Comment	
Number of CSOs providing services to victims of human rights violations	Number	0	0 (IFR 2020)	-	-	-	20	-	
Output 2.2: Intra and inter-sectoral collaboration and synergies supported									
	Unit of		Achievements until end of	Achievemen	ts until end of Do 2020	ecember			
Indicator	measurement	Baseline	previous reporting period	Numerator	Denominator	Value	Target	Comment	
Number of joint initiatives conducted by CSOs in collaboration with other CSOs and/or private/public entities.	Number	0	0 (IFR 2020)	-	-	-	15	-	
Output 2.3: International human rights standard	s promoted								
	Unit of		Achievements until end of	Achievemen	its until end of Do	ecember			
Indicator	measurement	Baseline	previous reporting period	Numerator	Denominator	Value	Target	Comment	
Number of CSOs engaged in advocacy and watchdog work on women's rights	Number	0	0 (IFR 2020)	-	-	-	10	-	
Number of public awareness-raising campaigns carried out	Number	0	0 (IFR 2020)	-	-	-	15	-	
Number of CSOs engaged in advocacy work on human rights	Number	0	0 (IFR 2020)	-	-	-	20	-	
Number of people reached by campaigns	Number	0	0 (IFR 2020)	-	-	-	2,000,000	-	
Outcome 3: Strengthened democratic culture and civic awareness and engagement									





	Unit of		Achievements until end of	Achievemen	its until end of Do 2020	ecember		
Indicator	measurement	Baseline	previous reporting period	Numerator	Denominator	Value	Target	Comment
Share of persons who show civic awareness	Percentage	TBD, To be determined, when projects are contracted and target groups more specifically defined.	-	-	-	-	(+10%)	-
Gender								
Female	-	-	-	-	-	-	-	-
Male	-	-	-	=	-	-	=.	-
Not specified	-	-	-	-	-	-	-	-
Age								
Children and youth (0-17)	-	-	-	-	-	-	-	-
Young adults (18-29)	-	-	-	-	-	-	-	-
Adults (30-64)	-	-	-	-	-	1	-	-
Elderly (65+)	-	-	-	-	-	-	-	-
Not specified	-	-	-	-	-	-	-	-
Number of vulnerable individuals reached by empowerment measures	Number	TBD, To be determined, when projects are contracted and target groups more specifically	-	-	-	-	150	-





		defined.								
Gender										
Female	-	-	-	-	-	-	-	-		
Male	-	-	-	-	-	-	-	-		
Not specified	-	-	-	-	-	-	-	-		
Age										
Children and youth (0-17)	-	-	-	-	-	-	-	-		
Young adults (18-29)	-	-	-	-	-	-	-	-		
Adults (30-64)	-	-	-	-	-	-	-	-		
Elderly (65+)	-	-	-	-	-	-	-	-		
Not specified	-	-	-	-	-	-	-	-		
Roma										
Roma	-	-	-	-	-	-	-	-		
Not specified	-	-	-	-	-	-	-	-		
Output 3.1: Civic and human rights education supported										
			Achievements	Achievemen	ts until end of D	ecember				
	lluit of		until end of		2020					
Indicator	Unit of measurement	Baseline	until end of previous reporting period	Numerator	2020 Denominator	Value	Target	Comment		
Indicator Number of CSOs (project promoters and project partners) engaged in civic education		Baseline 0	previous reporting	Numerator -		Value	Target	Comment -		
Number of CSOs (project promoters and	measurement		previous reporting period	Numerator - -				Comment - -		
Number of CSOs (project promoters and project partners) engaged in civic education Number of public and educational institutions partnering with CSOs on civic and human	measurement Number Number	0	previous reporting period 0 (IFR 2020)	Numerator - -		0	40	Comment		
Number of CSOs (project promoters and project partners) engaged in civic education Number of public and educational institutions partnering with CSOs on civic and human rights education	Number Number	0	previous reporting period 0 (IFR 2020)	-		0	40	Comment - -		
Number of CSOs (project promoters and project partners) engaged in civic education Number of public and educational institutions partnering with CSOs on civic and human rights education	measurement Number Number	0	previous reporting period 0 (IFR 2020) 0 (IFR 2020)	-	Denominator - - - - - - - - - - - - -	0	40	Comment -		





groups								
Number of CSO initiatives consulting vulnerable groups on public policy decisions	Number	0	0 (IFR 2020)	-	-	0	15	-
Output 3.3: Citizen mobilization and engagemen	t promoted			•				
	Unit of		Achievements until end of	Achievemen	its until end of Do 2020	ecember		
Indicator	measurement	Baseline	previous reporting period	Numerator	Denominator	Value	Target	Comment
Number of volunteers working in supported CSOs	Number	TBD, To be determined, when projects are contracted and target groups more specifically defined.	0 (IFR 2020)	-	-	0	(+10%)	-
Gender	1		т	T	<u> </u>			
Female	-	-	-	-	-	0	-	-
Male	-	-	-	-	-	0	-	-
Not specified	-	-	-	-	-	0	-	-
Age								
Children and youth (0-17)	-	-	-	-	-	0	-	-
Young adults (18-29)	-	-	-	-	-	0	-	=
Adults (30-64)	-	-	-	-	-	0	-	-
Elderly (65+)	-	-	-	-	-	0	-	-
Not specified		-	-	-	-	0	-	-
Outcome 4: Enhanced capacity and sustainability	y of civil society (c	organisations ar	nd sector)					
Indicator	Unit of measurement	Baseline	Achievements until end of	Achievements until end of December 2020		Target	Comment	
			previous	Numerator	Denominator	Value		





	I		· · · · · · · · · · · · · · · · · · ·			I		
			reporting					
			period					
Number of CSOs that are members of civil society networks/platforms	Number	TBD, To be determined, when projects are contracted and target groups more specifically defined.	-	,	,	0	(+25%)	-
Number of CSOs demonstrating diversification in funding sources	Number	0	-	-	-	0	15	-
Number of CSOs with transparent and accountable governance procedure	Number	TBD, To be determined, when projects are contracted and target groups more specifically defined.	-	-	-	0	(+35%)	-
Number of CSOs that regularly disseminate information on their activities and results to the public	Number	0	-	-	-	0	75	-
Output 4.1: Capacity-building provided to CSOs								
Indicator	Unit of measurement	Baseline	Achievements until end of previous reporting period	Achievemen Numerator	ts until end of Do 2020 Denominator	ecember Value	Target	Comment
Number of CSOs participating in learning	Number	0	0 (IFR 2020)	-	-	0	90	-





initiatives supported by the programme								
Type of learning initiative	•				l			
Good Governance	-	-	-	-	-	0	-	-
Effective management	-	-	-	-	-	0	-	-
Diversifying funding	-	-	-	-	-	0	-	-
Strategic communication	-	-	-	-	-	0	-	-
M&E	-	-	-	-	-	0	-	-
Using evidence	-	-	-	-	-	0	-	-
Capacity assessment	-	-	-	-	-	0	-	-
Not specified	-	-	-	-	-	0	-	-
CSO Roma focus								
Working with Roma	-	-	-	-	-	0	-	-
Not specified	-	-	=	-	-	0	-	-
Number of CSO leaders trained on leadership skills	Number	0	0 (IFR 2020)	-	-	0	20	-
Gender								
Female	-	-	-	=	-	0	-	-
Male	-	-	-	=	-	0	-	-
Not specified	-	-	-	=	-	0	-	-
Age								
Children and youth (0-17)	-	-	-	-	-	0	-	-
Young adults (18-29)	-	-	-	-	-	0	-	-
Adults (30-64)	-	-	-	-	-	0	-	-
Elderly (65+)	-	-	-	-	-	0	-	-
Not specified	-	-	-	-	-	0	-	-
Roma								
Roma	-	-	-	-	-	0	-	-
Not specified	-	-	-	-	-	0	-	-
Number of supported CSOs with effective management procedures	Number	0	0 (IFR 2020)	-	-	0	50	-
Number of CSOs conducting an assessment of their organisational capacity	Number	0	0 (IFR 2020)	-	-	0	65	





Output 4.2: Partnerships between CSOs supported									
Output 4.2. Partnerships between C3O3 support	- I		Achievements	A alai au a ma a m	ts until end of De				
			until end of	Achievemen	2020	ecember			
Indicator	Unit of	Baseline	previous		2020		Target	Comment	
malcator	measurement	Dascille	reporting	Numerator	Denominator	Value	raiget	comment	
			period	Numerator	Denominator	Value			
Number of partnerships between									
established/strong and less	Number	0	0 (IFR 2020)	-	-	0	10	-	
established/weaker/smaller CSOs									
Output 4.3: CSO's outreach to citizens and local communities supported									
			Achievements	Achievemen	ts until end of De	ecember			
	Unit of		until end of		2020				
Indicator	measurement	Baseline	previous				Target	Comment	
			reporting period	Numerator	Denominator	Value			
Number of CSO paid staff trained in public communications and community outreach	Number	0	0 (IFR 2020)	-	-	0	75	-	
Gender	<u> </u>					•			
Female	-	-	-	=	-	0	-	=	
Male	-	-	-	-	-	0	-	1	
Not specified	-	-	-	-	-	0	-	•	
Roma									
Roma	-	-	-	-	-	0	-	-	
Not specified	-	-	-	-	-	0	-	-	
Number of CSOs trained in public communications and community outreach	Number	0	0 (IFR 2020)	-	-	0	50	-	
CSO Roma focus	<u> </u>		l						
Working with Roma	-	-	-	-	-	0	-	-	
Not specified	-	-	-	-	-	0	-	-	
Bilateral Outcome: Enhanced collaboration betw	veen beneficiary a	nd donor state	entities involved	in the progran	nme.				
	linia of		Achievements	Achievemen	ts until end of De	ecember			
Indicator	Unit of	Baseline until		2020			Target	Comment	
	measurement		previous	Numerator	tor Denominator Value				





			reporting period						
Level of trust between cooperating entities in Beneficiary States and Donor States	Scale 1-7	TBD, Survey to be conducted by the FMO	-	-	-	-	4.50, Target is ≥4.5, and an increase on the baseline value	-	
State type									
Beneficiary State	-	-	-	-	-	1	-	-	
Donor State	-	-	-	-	-	1	-	-	
Not specified	-	-	-	-	-	ı	-	-	
Level of satisfaction with the partnership	Scale 1-7	TBD, Survey to be conducted by the FMO	-	-	-	-	4.50, Target is ≥4.5, and an increase on the baseline value	-	
State type									
Beneficiary State	-	-	-	-	-	-	-	-	
Donor State	-	-	-	-	-	-	-	-	
Not specified	-	-	-	-	-	-	-	-	
Share of cooperating organisations that apply the knowledge acquired from bilateral partnership	Percentage	N/A	-	-	-	-	50.00 %, Target is minimum 50 %	-	
State type									
Beneficiary State	-	-	-	-	-	ı	-	-	
Donor State	-	-	-	-	-	ı	-	-	
Not specified	-	-	-	-	-	i	-	-	





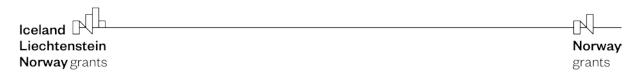
Donor State									
Number of bilateral cooperation initiatives funded by the ACF bilateral fund	Number	0	0 (IFR 2020)	-	-	-	8	-	
Indicator	measurement	Baseline	previous reporting period	Numerator	Denominator	Value	Target	Comment	
	Unit of		Achievements until end of	Achievemen	Achievements until end of December 2020				
Bilateral Output 2: Cooperation between benef	ciary and donor st	ate entities fac	ilitated through t	he ACF bilatera	al fund				
Not specified	-	-	-	-	-	0	-	-	
Liechtenstein	-	-	-	-	-	0	-	-	
Iceland	-	=	-	-	-	5	-	-	
Norway	-	-	-	-	-	12	-	-	
Donor State	•		•	•	•		•	•	
Number of projects involving cooperation with a donor project partner	Number	0	0 (IFR 2020)	-	-	17	10	Successfull matchmaking event in combination with additional points in the evaluation process for bilateral partnerships.	
Indicator	Unit of measurement	Baseline	previous reporting period	Numerator	Denominator	Value	Target	Comment	
			Achievements until end of	Achievements until end of December 2020					
Bilateral Output 1: Partnerships between benef	iciary and donor st	ate entities sup		1					
Not specified	-	-	-	-	-	-	-	-	
Donor State	-	=	-	-	-	-	-	-	
Beneficiary State	-	-	-	-	-	-	-	-	
State type	•		•	l	1	I.	l.	1	
funded by the ACF bilateral fund reporting improved knowledge/methods/approaches	Percentage	N/A	-	-	-	-	minimum 50 %	-	
Share of participants in bilateral initiatives							50.00 %, Target is		





Norway	-	-	-	-	-	-	-	-	
Iceland	-	-	-	-	-	1	-	-	
Liechtenstein	-	-	-	-	-	-	-	-	
Not specified	-	-	-	-	-	-	-	-	
Number of individuals participating in bilateral activities funded by the ACF bilateral fund	Number	0	0 (IFR 2020)	-	-	-	20	-	
Gender									
Female	-	-	-	-	-	-	-	-	
Male	-	-	-	-	-	-	-	-	
Not specified	-	-	-	-	-	-	-	-	
Regional civil society initiatives: Strengthened re	gional (cross-bord	der) cooperatio	n in the civil socie	ty sector					
	Unit of		Achievements until end of	Achievements until end of December 2020				Comment	
Indicator	measurement Baseline		seline previous reporting period		Denominator	Value	Target		
Number of new initiatives jointly implemented by entities across borders	Number	0	-	-	-	-	5	-	
Share of CSOs with improved knowledge from regional cooperation	Percentage	0.00 %	-	-	-	-	30.00 %	-	
Output 1: Regional cooperation between civil so	ciety organisation	s facilitated							
	Unit of		Achievements until end of	Achievements until end of December 2020					
Indicator	measurement	Baseline	previous reporting period	Numerator	Denominator	Value	Target	Comment	
Number of CSOs participating in regional cooperation	Number	0	0 (IFR 2020)	-	-	-	10, Target covers only Croatian CSOs.	-	
Number of participants in events funded by	Number	0	0 (IFR 2020)	_	_	_	20,	_	

Iceland Liechtenstein Norway grants				Norway grants
the regional civil society initiatives fund			Target	
			covers	
			only	
			Croatian	
			CSOs.	



Annex 2: Communication summary

a. Visibility of the Grants and the donors

Visibility of donors and grants as well as news related to the implementation of the Program of the Fund for Active Citizenship in Croatia are regularly published and transferred to the Fund's Facebook account and Community Foundation Slagalica Instagram account.

As part of the visibility of the Active Citizenship Fund Program in Croatia, the following channels, methods and activities are set.

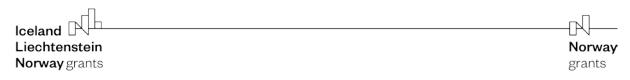
Stand-alone website is dedicated to the ACF; URL: www.acfcroatia.hr. The webpage use web-responsive design and comply with the Web Content Accessibility Guidelines for the visually impaired and include the following information in Croatia and English language for CSOs: Information on the Programme, the EEA and Norway Grants and the donors; An overview of open calls, including documents pertaining to the open calls; FAQ for potential applicants/PPs; Information on all funded projects, including contact information, a description of the projects and their duration, the amount of funding allocated to the projects and information on cooperation with donor state entities; Information on impact, achievements and results of the Programme; Relevant documents, including the annual programme reports and the Final Programme Report; Links to the website of the EEA and Norway Grants (www.neeagrants.org), EEA and Norway Grants in Croatia (www.norwaygrants.hr/) and websites of Donor Contact Point(s); FO contact information; Links to results and impact from the previous programme for civil society under the EEA and Norway Grants; Video tutorials and other supporting materials for applicants/PPs according to the implementation plan.

Social-media outreach: Facebook page dedicated to the ACF is ecstablished: URL: www.facebook.com/acf.hrvatska/. Information about opportunities offered under the ACF, the application deadline, duration of the assessment of applications, capacity-building activities etc .are regularly posted. All selected projects and organisations are presented on this page. Community Foundation Slagalica and Foundation SOLIDARNA Instagram page; URL: https://www.instagram.com/slagalicaos/, https://www.instagram.com/solidarna.foundation/, spread information about opportunities offered under the ACF, but mostly for communication of selected projects due to the visual narrative of Instagram, which is more suitable for communicating results and targeting youth.

Launch event was held on a date of publishing the call for proposals for large projects and AHA grants (March 2020) with 47 participants; 4 journalists.

b. Website and social media

Publications on the Active Citizens Fund's website are planned in accordance with planned activities (calls, news, information and project results). Examples of good project are published on the Fund's website and shared on the Fund's official Facebook page https://www.facebook.com/acf.hrvatska. A plan for media and social media publications has been created and is being revised in accordance with the Fund's activities. Publications on social networks contain information on tenders, results, additional information on



workshops, consultations, but also examples of good practice of projects implemented within the Fund. Each publication on the official website of the Fund is shared by the official website of the organizations that are members of the consortium (Community Foundation Slagalica, SMART Association, Foundation Solidarna and CNVOS). Milestones from the Implementation plan are proportionally achieved for the first year of implementation:

- At least 200 applicants in large grants call (submitted 204);
- At least 15 applicants in sectoral innovation grants call (submitted 33);
- At least 150 applicants in action grants call (submitted 87 within the first year);
- Applications for funding come from all regions of the country, at least 20% of applications are submitted by CSOs from under-served regions (submitted 69 /326 = 21%);
- At least 300 followers on social media during the first year (currently **909**) the number of followers increases up to 1500 during the whole programme;
- At least 50 attendees from civil society participate at the opening event (**47 participants**, Covid crisis started which caused cancelation of several announced participations in the last moment);
- Website visitors number increases to 1000 per year (10,912 unique website visitors the web site; 29,527 website visits),
 - 10 media outputs per year (10 plus one interview after the launch event and launch of first two calls).
 - Launch event covered by at least 5 media outlets (12 media outlets, 4 journalists)

c. Best practice examples

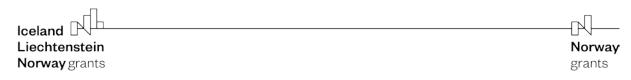
Outcome 1: Strengthened civil society watchdog/advocacy role

Project promotor: Parents in action (HR-ACTIVECITIZENS-0001; 005-004/025-001-026)

Project name: Advocating for evidence based maternity care during the COVID-19 pandemic

Project results summary:

Thematic report "Results of the research of the Parents in Action and the Gender Equality Ombudsman on the availability of care for women's reproductive health during the COVID-19 pandemic" was published, which will be a powerful advocacy tool for institutions and professional societies. The results of the research were presented to the professional and general public, associations, but also international organizations, such as the UN Working Group on Discrimination against Women, the UN Special Rapporteur on Violence against Women, the UN Special Rapporteur on Women's Health, Human Rights in Childbirth (of which Roda is a member), European umbrella organization Center for Reproductive Rights, Council of the EU Committee on Gender Equality and Combating Violence against Women,



EU Committee on Gender Equality (FEMM). Competent institutions, such as the Ministry of Health, the Institute of Public Health Dr. Andrija Štampar, UNICEF, the National Breastfeeding Commission and the National Commission for Medically Assisted Insemination and professional societies, especially the Croatian Society of Gynecologists and Obstetricians, Croatian Chamber of Midwives and others. The report in english is available on following link: https://www.roda.hr/media/attachments/udruga/udruga roda/Accessibility Of Health care Services For Women In Croatia During Covid-19 Pandemic.pdf.

Also, two submissions were sent within the project. On 31 August 2020, the Global Group on Dignified Maternal Care (GRMCC), composed of 150 organizations from around the world that protect women's reproductive rights, submitted a petition to the Working Group on Discrimination against Women and Girls in the Laws and Practices of the Office of the High Commissioner for Human Rights entitled "Sexual and Reproductive Rights of Women and Girls in Crisis Situations" (available in english:

https://www.roda.hr/media/attachments/udruga/projekti/acf_ad_hoc/RMC_Council_OHCH_R_Submission_SRHR_Crisis.pdf). Through the project, three infographics were created based on the analysis of questionnaires and guidelines. Infographics on pregnancy, childbirth and breastfeeding at the time of the pandemic contain basic findings collected through questionnaires. Infographics were presented at the conference and are permanently available on Roda's portal: https://www.roda.hr/udruga/projekti/zagovaranje-za-zdravstvenu-skrb-zena-temeljenu-na-dokazima-u-doba-pandemije-covid-19/trudnoca-porod-i-dojenje-u-vrijeme-lockdowna-infografike.html

d. Multimedia

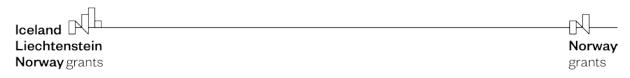
Summaries of all contracted projects under the call 1 for ad-hoc action projects (https://acfcroatia.hr/en/ad-hoc-action-projects/) and for Call f2 or large project (https://acfcroatia.hr/veliki-projekti-2/) are published on the ACF Croatia website. Below are some of the announcements for completed ad-hoc action projects:

Society "Our children" Opatija:

- https://poduckun.net/dnd-opatija-krece-s-provodenjem-projekta-aktiviraj-promjenu-u-svojoj-zajednici/
- http://www.jastrebarsko.hr/vijesti/nacionalni-forum-djecjeg-vijeca-eurochild-hrvatskeukljucuje-i-jaskanke/
- https://dnd-opatija.hr/en/
- https://www.youtube.com/watch?v=CBJNOHpb-F8&ab channel=Dru%C5%A1tvo%22Na%C5%A1adjeca%22OpatijaDNDOpatija

<u>Association BIOM: https://www.biom.hr/en/news/public-participation-in-environmental-public-hearing-procedures-during-pandemic-conditions/</u>

Association for Development of Art, Culture and Education: https://radio-roza.org/korona-kid; https://vijecemladihbencic.com/aktivnosti/korona-kid/; https://vijecemladihbencic.com/korona-kid-je-krenuo-u-akciju/



Parents in action:

- https://www.roda.hr/udruga/projekti/zagovaranje-za-zdravstvenu-skrb-zena-temeljenu-na-dokazima-u-doba-pandemije-covid-19/
- https://www.roda.hr/udruga/projekti/zagovaranje-za-zdravstvenu-skrb-zena-temeljenu-na-dokazima-u-doba-pandemije-covid-19/konferencija-za-medije-o-ukidanju-pratnje-bliskih-osoba-uz-djecu-i-rodilje.html
- https://www.roda.hr/udruga/projekti/zagovaranje-za-zdravstvenu-skrb-zena-temeljenu-na-dokazima-u-doba-pandemije-covid-19/poziv-na-ispunjavanje-ankete-o-zdravstvenoj-zastiti-tijekom-epidemije-covid-19.html
- https://www.roda.hr/udruga/projekti/zagovaranje-za-zdravstvenu-skrb-zena-temeljenu-nadokazima-u-doba-pandemije-covid-19/trudnoca-porod-i-dojenje-u-vrijeme-lockdownainfografike.html
- https://www.roda.hr/udruga/projekti/zagovaranje-za-zdravstvenu-skrb-zena-temeljenu-na-dokazima-u-doba-pandemije-covid-19/tematsko-izvjesce-udruge-roda-i-pravobraniteljice-za-ravnopravnost-spolova.html
- https://www.prs.hr/cms/post_eng/253

<u>Documenta – Center for Dealing with the Past: http://h-alter.org/vijesti/documenta-podcast; https://documenta.hr/novosti/odrzan-okrugli-stol-adekvatni-odgovori/</u>

Madnessociation: https://ludruga.hr/en/active-citizens-fund-projects/

<u>Sustainable Development Forum – Green</u>

<u>Window:</u> http://zeleniprozor.hr/2020/08/28/pocetak-provedbe-projekta-studenti-za-studente-nas-glas-za-dostojanstvo-studentskog-rada/





Annex 3: Overview of contracted projects

Outcome	Projects	#	# of donor project partners	Amount contracted	% of outcome budget contracted
0	Pre-defined	0	0	€0	0.00 %
Outcome 1: Strengthened civil society	Contracted through open calls	20	9	€ 1,632,310	75.69 %
watchdog/advocacy	Contracted through small grants scheme	0	0	€0	0.00 %
Tole	Total Outcome 1	20	9	€ 1,632,310	75.69 %
	Pre-defined	0	0	€0	0.00 %
Outcome 2: Increased support for human	Contracted through open calls	11	4	€ 1,002,629	55.11 %
rights, rule of law and good governance	Contracted through small grants scheme	0	0	€0	0.00 %
	Total Outcome 2	11	4	€ 1,002,629	55.11 %
Outroma 2:	Pre-defined	0	0	€0	0.00 %
Outcome 3: Strengthened democratic culture	Contracted through open calls	10	4	€ 706,472	39.18 %
and civic awareness and engagement	Contracted through small grants scheme	0	0	€0	0.00 %
una engagement	Total Outcome 3	10	4	€ 706,472	39.18 %
Outcome 4. Enhanced	Pre-defined	0	0	€0	0.00 %
Outcome 4: Enhanced capacity and sustainability of civil	Contracted through open calls	0	0	€0	0.00 %
society (organisations and sector)	Contracted through small grants scheme	0	0	contracted c € 0 € € 1,632,310 € € 1,632,310 € € 1,002,629 € € 1,002,629 € € 0 € € 706,472 € € 706,472 € € 0 €	0.00 %
and sectory	Total Outcome 4	0	0	€0	0.00 %
Programme	Total	38	16	€ 3,201,940	44.35 %

^{*} There are project(s) for more than one outcome. They are counted for each outcome, but once in the Programme Total.





Annex 4: Risk management

Risk related to Strengthening bilateral relations	Likelihood 2	Consequence	Risk score	Response type	Risk N/A			
bilateral	2							
		3	2.45	Mitigate	No			
Description of planned response	countries. Map th Opportunities for be promoted thro bilateral fund as n	e needs and interest of cooperation and past bugh FO's website. The Fouch as possible and or	Croatian CSO' est practices for will ease the	Mitigate On and relevant focal CSOs SO's in bilateral cooperation as from Croatia and other control the application procedures atted events to support and objected events to support and objected events to support and objected events to SO's in influence of CSO's in influence of CSO's in influence of CSO's from unitional capacity building will assues in combination with objected evaluators comments penical and capacity building a solution of	untrirs will for			
Description of actual response	Not yet nedded							
Planned future response	Timely support to	potential applicants in	search for bila	teral partners.				
Reducing social and economic disparities	3	2	2.45	Mitigate	No			
Description of planned response	and technical assi areas and those re individual coachin	stance activities. Include epresetning vulerable g g for organisational dev	e additional as roups. Addition velopment issu	2.45 Mitigate operation and relevant focal CSOs in dation CSO's in bilateral cooperation. oractices from Croatia and other countrill ease the application procedures for ze targetted events to support and procedures for zero targetted events to support and procedures. 2.45 Mitigate elopment dimension of CSO's in informational assistance to CSOs from under the second comment issues in combination with other to mitigate this risk. d external evaluators comments per capacity building assistance technical and capacity building assistanc	der-served nclude			
Description of actual response	suggest plan for a for the next perio	djusting/improvement o	of the technica		sistance			
	planned response Description of actual response Planned future response Reducing social and economic disparities Description of planned response Description of	Description of planned response Description of actual response Planned future response Reducing social and economic disparities Description of planned response Description of actual response Countries. Map th Opportunities for be promoted through a midiateral cooperate and those response individual coaching actual response Countries. Map th Opportunities for be promoted through as midiateral cooperate and support to actual response Countries. Map th Opportunities for be promoted through as midiateral cooperate and support to actual response Countries. Map th Opportunities for be promoted through and support to actual response Countries. Map th Opportunities for be promoted through and support to actual response Countries. Map th Opportunities for be promoted through and support to actual response Countries. Map th Opportunities for be promoted through and support to actual response Countries. Map th Opportunities for be promoted through and be promoted through and believed and support to actual response Countries. Map th Opportunities for be promoted through and believed and support to actual response Countries. Map the Opportunities for be promoted through and believed and beli	countries. Map the needs and interest of Opportunities for cooperation and past be promoted through FO's website. The Foliateral fund as much as possible and or bilateral cooperation. Description of actual response Planned future response Reducing social and economic disparities Pay special attention to the organisation and technical assistance activities. Includates areas and those representing vulerable good individual coaching for organisational devicapacity building activities envisaged will response Description of actual response countries. Map the needs and interest of Opportunities for cooperation and past be be promoted through FO's website. The Foliate in th	countries. Map the needs and interest of Croatian CSO' Opportunities for cooperation and past best practices for be promoted through FO's website. The FO will ease the bilateral fund as much as possible and organize targetted bilateral cooperation. Description of actual response Planned future response Reducing social and economic disparities Description of planned response Pay special attention to the organisation development of and technical assistance activities. Include additional as areas and those representing vulerable groups. Addition individual coaching for organisational development issue capacity building activities envisaged will help to mitigate the promoted through FO's website. The FO will ease the bilateral for the next period.	planned response Opportunities for cooperation and past best practices from Croatia and other coube promoted through FO's website. The FO will ease the application procedures bilateral fund as much as possible and organize targetted events to support and bilateral cooperation. Description of actual response Planned future response Reducing social and economic disparities Pay special attention to the organisation development dimension of CSO's in information and technical assistance activities. Include additional assistance to CSOs from unareas and those represetning vulerable groups. Additional capacity building will individual coaching for organisational development issues in combination with organization of actual response Description of actual response Opportunities for cooperation and past best practices from Croatia and other cooperation procedures bilateral partners. Not yet nedded Timely support to potential applicants in search for bilateral partners. A pay special attention to the organisation development dimension of CSO's in information and technical assistance activities. Include additional assistance to CSOs from unareas and those representing vulerable groups. Additional capacity building will individual coaching for organisational development issues in combination with organization of actual response Description of actual response			





	response	assistance for org	anisational developmer	nt prior to the	call for small and medium	projects.		
	Both objectives	2	3	2.45	Mitigate	No		
Delays in project implementation	Description of planned response	Based on the find	ings, the FO will implem	nent additiona	Mitigate well as on-the-spot technical ional capacity-building. If all the act clauses to annex or teminal promoters during the implement Mitigate ditional project development nerships that could mitigate the mitigate Mitigate strategy regularly, cooperate was results to communicate best after the first call of proposate cluding provision of additional ive thematic areas.	ese steps		
ending reaching the targets	Description of actual response	Not yet needed.						
	Planned future response	Timely support ar period.	nd technical assistance t	o project pror		entation		
Lack of skills for proper project implementation, esp. advocacy and outreach	Reducing social and economic disparities	2	3	2.45	Mitigate	No		
	Description of planned response	The FO will offer targeted capacity building (e.g. additional project development workshop, leadership capacities) and encourage projects partnerships that could mitigate this risk (bigger and smaller CSOs).						
outreach	Description of actual response	Not yet needed.			s well as on-the-spot technical actional capacity-building. If all the act clauses to annex or teminate promoters during the implement of the first call of proposal cluding provision of additional content of the first call of proposal cluding provision of additional content of the capacity of the first call of proposal cluding provision of additional content of the capacity of the first call of proposal cluding provision of additional content of the capacity			
	Planned future response		•	•				
	Both objectives	1	3	1.73	Mitigate	No		
Inadequate assumption for the number of quality projects under the different areas of support	Description of planned response	The FO will assess and update the communication strategy regularly, cooperate with project promoters and monitor continously project results to communicate best practices in a simply and clear language. Review of the results after the first call of proposals, and if necessary, planning of changes for the next call, including provision of additional capacity building for potential applicants under the respective thematic areas.						
	Description of	The call for ad-ho	c action projects was te	mporarily clos	ed, revised and reopen w	ith		





	actual response	improved calrity of	on the focus and on the	xpecifity of th	e call.			
	Planned future	Timely support to	potential applicants to	build up their	capacities to understand	the call		
	response	guidelines and foo	cus of individual calls.					
	Both objectives	2	3	2.45	Accept	No		
Worsening of the political, legislative and regulatory situation creating a hostile climate for foreign-funded civil	Description of planned response	The environment for civil society, including media and public statements on the programme, will be closely monitored by the FO and communicated to relevant stakeholders including FMO and the Embassy. Mitigating measures will be discussed and coordinated between the FO, FMO and other relevant stakeholders on a regular basis.						
society organisations.	Description of actual response	Not yet needed.						
	Planned future response guidelines and focus of individual calls. Both objectives 2 3 2.45 Accept Description of planned response Description of actual response Planned future response Description of planned response Planned future response Description of actual response Description of planned response Planned future response Description of planned response Description of actual response Planned future response Description of planned response Description of actual response Timely support to PPs in order to adjust their activities Timely support to PPs in order to adjust their activities Timely support to PPs in order to adjust their activities	tion if						
	Both objectives	3	3	3.00	Mitigate	No		
Covid-19 pandemic and related meausures that prevent	planned	Timely support to PPs in order to adjust their activities						
implementation of project activities	•	Not yet needed.						
		Timely support to PPs in order to adjust their activities						
Operational risks								
Risk description	Risk related to	Likelihood	Consequence	Risk score	Response type	Risk N/A		
Improper planning of the time	and economic	2	2	2.00	Mitigate	No		
necessary to proper programme implementation	planned		. •	•	Mitigate tings of the consortium, deve	evelop		



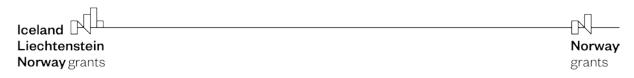


	Description of actual response	Not yet needed.						
	Planned future response	Timely response i	n order to adjust the pro	ograme imple	mentation activities.			
Low quality of evaluators (in-depth	Reducing social and economic disparities	1	3	1.73	Mitigate	No		
knowledge of the areas of support and needs on these areas, lack of capacity to see through good project writing, lack of capacity to take firm stand with	Description of planned response Description of	The FO will carefully select evaluators for the broad pool, conduct trainings and offer assistance of FO. At the beginning of assessment, some applications will be jointly assessed as a trial. A sample justification will also be provided for the evaluators. Selection of new evaluators and improved the content of training (call for ad-hoc action						
arguments)	actual response Planned future response	projects). Timely response i	n order to adjust the sel	lection and tra	Mitigate pool, conduct trainings and o me applications will be jointly for the evaluators. nt of trainig (call for ad-hoc a			
	Both objectives	2	3	2.45	Mitigate	No		
Not all potential applicants are informed about the grants, under-	Description of planned response	and networks. The Consortium partn (Osijek- East, Zagr assist each other	e FO will regularly assessers of the same	s and update on and staff alread Rijeka- North d areas and w	of the communication stra y located in three differen part of the Sriatic region)	ategy. t regions and will		
	Description of actual response			_		mber of all		
	Planned future response		on of workshops and inf		•			
Too many requests for individual	Reducing social	3	3	3.00	Transfer/Share	No		





assistance in the project application	and economic								
phase	disparities								
	Description of planned response								
	Description of actual response								
	Planned future								
	response	hiring external ex	perts.						
	Strengthening bilateral relations	3	1	1.73	Mitigate	No			
High number of appeals	Description of planned response	Very explanatory guidelines for applicants clearly stating the value basis of the programme and the eligibility criteria; clear rules, well written justifications of scores; high respsoniveness to all initial requests for clarification; high involvement of the Consortium members' legal experts, including SOLIDARNA's Board member who is ECNL's legal expert.							
	Description of actual response	Not yet needed							
	Planned future response	Timely response and, if necessary, involvement of legal experts							
Overall risk of the programme									
		Likelihood	Consequence	Risk score					
OVERALL RISK OF THE PROGRAMME		2	2	2.00					



Annex 5: Monitoring plan

Please note this Annex is uploaded separately and is not visible in this document. Please download and print separately if needed.

Annex 6: Evaluation report

Not Available